



User Instructions for Respect in Sport-Parent Program

The following brief instructions are provided to assist with accessing and advancing through the Hockey Parent Respect in Sport course. Please note that sometimes you might not be able to take the courses from handheld devices (iPads, tablets, phones etc.) a desktop computer or a laptop may be required.

This is the link to access registration for the course: <u>https://shaparent.respectgroupinc.com</u>

- Select either English or French
- Select ' Register your Profile '
- Select 'REGISTER Let's register a new user' Note: This is a parent version of the course not the coach version
- Select 'OK '
- Fill in the profile information
- Fill in the account information
- Select 'ADD CHILD '
- Select 'OK '
- Fill in child's name, birthdate and gender
- Click on the + symbol under 'Association' and select 'HOCKEY REGINA INC.' (under H, not under R)
- Select 'Save and add child'
- A red box should come up that says 'Child record has been added successfully! OK' Click 'OK'
- Click on 'I am not a robot'
- Click on 'Submit Registration'
- Read the policy information that comes up. Click on 'I AGREE Agree to this policy'
- Select 'ENTER CODE Use a pre-registration code'

The pre-registration code is **HREG-UOS6GON** (do not copy and paste, it is all capitals, and they are zeroes not the letter O) Entering this code will make the course <u>free</u>, without this code it will cost \$12. **NOTE:** The code must be entered at this time and cannot be added once registration is complete.

A white box will come up that says that the Pre-registration code was accepted. Click 'OK Take me to the home page'

You will now begin the program.

The course takes approximately one hour. Please remember that your hockey registration will not be completed until Hockey Regina has received your program code from you.

Re-accessing Respect in Sport

- Click on the link or button displayed to access the program.
- Enter the username and password you entered while registering for the program.
- The completed lessons will be indicated with a checkmark; you can then continue to the next uncompleted lesson.
- You can re-access any completed lessons and handouts.





Frequently Asked Questions

What is the Respect in Sport Parent Program?

Respect in Sport for Parents provides information on a parent's natural influence over their child, and the role they play in their child's enjoyment of a sport or activity.

Is there a cost to take the course?

There is no cost. Enter the pre-registration code (supplied to the HRI members) during program registration to bypass the payment.

Why is this being implemented?

Hockey Regina believes that positive hockey experiences for all involved are built on a foundation of respect. Respect in Sport helps promote these values through this simple and convenient on-line tool. The Respect in Sport Parent Program complements the behaviors outlined in HRI's code of conduct agreement with parents.

How is Respect in Sport implemented?

The Respect in Sport Parent Program is presented as an online curriculum and includes audio/visual presentations.

Who is required to take the course?

At this time, HRI requires one parent or guardian in each family to take the course. The certificate of completion applies to all players under their care. Ideally this is the parent or guardian most involved in the sports activities. Families are also encouraged to review the content together.

What equipment is required to complete the program?

All that is required to complete the Respect in Sport curriculum is a computer, an Internet connection, and speakers or headset. Optional equipment includes a printer to print out your certificate of completion.

What if I don't know anything about computers?

Through extensive research and development, the program was designed, first and foremost, to be user friendly. There is also an on-line "Help" feature and 1-800 support line available.

How long is the course?

It's a total of 1 (one) hour.

Do I have to take it all at once?

No. You can do it at your leisure, come and go as required. The program remembers where you left off and brings you back to that point when you next sign-in. You can even do it from different computers.

Do I have to take the course every year?

No. Once you've completed the course you're done.

What if I've taken this course in another province, can I transfer the certification?

If a family has taken the RiS course while in another province and have the certificate number, it simply needs to be communicated to HRI.

Help Desk

If you require additional technical assistance with program operation or computer glitches, please call the 24/7 Help Desk (1-866-945-9906). The service is in both English and French.

Please Note: The Help Desk does not have access to the pre-registration code