



Risk Management for Parents

LEDUC MINOR HOCKEY ASSOCIATION

Communication Protocol/Code of Conduct/Discipline

Communication Protocol Within LMHA

Prior to reporting and or filing a complaint all members must wait 24 hours before submitting their concern.



All formal reporting of complaints or incidents must be made in writing. This will be strictly enforced.

Communication Flow Chart (LMHA)

Step One: Player / Parent

Step Two: Team Manager / Coach

Step Three: Division Director / VP Directors / VP Female Hockey / Discipline Chair

Step Four: Discipline Committee – *If formal discipline required*

Code of Conduct – all parents will be required to sign off on their conduct and agree to act responsibly.

Coach meeting – if you feel strongly that you require a meeting with the head coach or coaching staff please feel free to contact the Manager first to arrange a mutually convenient time. It is best to wait 24 hours until making the call to allow yourself some time and distance to think.

LMHA meeting – if you remain dissatisfied with the outcome after the meeting, your next step should be to contact the Division Director.

1. Discipline – disciplinary actions for unacceptable behavior will be dealt with by the following manner:

Step 1 – coach will discuss concerns with the individual involved (offering opportunity to correct their actions)

Step 2 – coach and manager will discuss their concern with the player's parent or guardian.

Step 3 – manager will bring the matter to the attention of the Director, LMHA and offer to discuss the concerns

INFORMAL PROCESS

a) STANDARD SUSPENSIONS

Where the CHA current Rule Book dictates a suspension for a player for a rule transgression, and game officials determine, by write-up, that such a transgression took place, the suspension will be implemented by the coach in consultation with the Level Director as a matter of routine.

b) NON-STANDARD DISCIPLINE

1. These suspensions are applicable to Players, Coaching Staff, Bench Staff, Parents or Legal Guardians.

2. When an incident involving a Player occurs which may warrant disciplinary action, the Coach(s) or another member of the Coaching Staff or Bench staff shall report the incident to the Level Director, VP of directors, and the Discipline Committee Chair immediately following the game, and at least prior to the next game, for action.

3. When an incident involves a member of the Coaching Staff or the Bench Staff which may warrant disciplinary action, another member of the Coaching Staff or Bench Staff, or a concerned Parent shall report the incident to the Level Director, VP of directors, and the Discipline Committee Chair immediately following the game.

If the above protocol is not followed you will be required to go back and follow this communication protocol before your complaint will be dealt with. I.e: parent going directly to another board member, directly to the league or Hockey Alberta.