

RESPECT IN SPORT (RIS) **FREQUENTLY ASKED QUESTIONS** **(UP-DATED OCT 30, 2018)**

FREQUENTLY ASKED QUESTIONS:

- **Do I have to take it every year?**

No, once you have completed the Parent Edition you are certified and there are currently no plans for a Parent Version expiry date at this point. The 'Team Official/Volunteer' Version however now has a 5 Year expiry date. Parents with this version will need to check that theirs is still current!

- **How is the RIS Parent program taken?**

Access the Clinic via <https://bchockeyparent.respectgroupinc.com> this online course takes approx. 1 hour. It offers both audio and visual features and when initiated it does not have to be completed all at once. **Parents need to have their child's MHA name on hand so their child/children can be credited with their certification.** A parent can enter more than one child's name. A child can be added after certification at any time as well (for example, a second child enters hockey next season). Children from the same family can also be added even if they are playing in different hockey Associations.

- **How does my child's Hockey Canada Profile get credited with my Parent RIS certification?**

*You must list your child/children's names and MHA when prompted during the on-line course so that your child's Hockey Canada Registry Profile can be automatically updated with your certification. This way when VIAHA and your MHA run a report it will list and show you as completed.

- **I have taken the Parent Version and my child profile wasn't credited- or I need to credit another one of my children with my certification:**

- **Go to** <https://bchockeyparent.respectgroupinc.com>
- **Login in** to your (the parents) profile
- Once logged in select **'Profile'** at the top of the screen
- Once in your profile scroll down to **'Child Management'**
- **Enter and add** the new child
- Click **'Save & Add'**
- **The system will try to associate children with parents so a selection screen may pop up**
- **Click Save** – and this should successfully credit the child's Hockey Canada Profile with the Parent's RIS

- **I have taken and passed the Respect in Sport Team Official/Volunteer version - is this sufficient?**

Yes – Parents/Guardians who hold a **CURRENT** (as in not expiring by Oct 31st) Respect in Sport Coach/Team Official Certification are not mandated to take the Parent edition (at this time). However, unlike the Parent Program this type of RIS Certification cannot link to a child's Hockey Canada Profile, therefore it will have to be tracked & recorded differently. Separate lists will need to be kept/prepared by VIAHA and your MHA who will work to pare parents with their children prior to the October 31st deadline. Team Officials/Volunteers with children in hockey are **strongly** encouraged to take the Parent RIS Program in order to understand from a parent's perspective – they will also become familiar with what their team parents have taken and understand.

- **Do I need to notify anyone after I have completed the 'Parent Version' on-line course?**

If you list your child's name and MHA when prompted it will show up automatically on your child's Hockey Canada Registry profile and administrators will be able to track and view it. *Please keep proof of **any** certification in the event something does go wrong though.

- **Is there a way to check my certification?**

Use this public link <https://validation.respectgroupinc.com/>

- **How can I tell if my certification is the Parent Version?**

If the certificate number acronym ends with a 'P' it's the Parent version

- **What if I took RIS certification in another Province or as a requirement within another sport (i.e. Baseball)?**

Here is the easiest way to handle this:

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- 1 - Register in <https://bchockeyparent.respectgroupinc.com> like a New User
- 2 - Enter the certificate number you received from the other organization
- 3 - If valid, you will be prompted to fill in the child's info and the profile will be automatically updated AND, at no cost as you are already certified!

*Again, if you cannot find your certificate you can also run a search using this public link & validation tool
<https://validation.respectgroupinc.com>

NOTE* RIS now has a 'Re-Certify' Button on its website so you can now re-take the Respect in Sport Volunteer/Team Official Version before your expiry date and it will now accept and show the new expiry date after completion.

- **Why do I need to take it?**
This was voted on and passed by our membership on May 24th at the 2015 VIAHA AGM. Besides being a new VIAHA condition of participation in hockey, it provides tools to deal with various situations that could arise in a hockey team setting. Let's face facts, hockey is an emotional game for all stakeholders, but by completing this... program you will be better equipped to deal with many other situations you could face. At the 2016 VIAHA AGM the membership voted to keep the requirement to one (1) parent/caregiver
- **What will happen if I do not take RIS?**
VIAHA will not allow the child/children to continue participating until the program has been taken. A player will be considered 'Ineligible' until his/her parent takes the course. Teams cannot play Ineligible Players as this would result in fines and Coach Suspensions.
- **Is this required of parents anywhere else?**
Yes, in Canada it is currently mandated in the following places:
 - **All 4 Atlantic Provinces:** (PEI, Nova Scotia, New Brunswick and Newfoundland)
 - **Quebec:** (various Regional groups)
 - **Ontario:** Ontario Minor Hockey Association (OMHA said to be the largest MHA in the world)
HEO Hockey Eastern Association (Ottawa Region only), Minor Hockey Alliance of Ontario
 - **Manitoba:** Hockey Winnipeg & now Hockey Manitoba (entire Province)
 - **Alberta:** First introduced in Calgary and now required by Hockey Alberta (entire Province)
 - **Saskatchewan:** (all of Regina Minor Hockey Association & ½ of Saskatoon)
 - **BC:** (Semiahmoo MHA, Kamloops MHA and all of Vancouver Island ☺)
- **What if I have no access to a computer/internet?**
Most libraries provide internet access, however your local MHA may also be able to assist by providing space to use computer(s). Other options include schools and friends.
- **What if I have slow internet connection?**
The program is designed to be accessible by either high speed or dial up.
- **What if I do not have strong computer or literacy skills?**
The utmost attention to detail was taken to ensure the program was designed to be user friendly, if issues do arise there is online help as well as a 1-866-956-9791 support number.
- **Cost?**
The cost is \$12.00 (before tax) and Parents/Guardians are expected to cover this fee.
- **Is this the same as the BC Hockey/Vancouver Canucks 'Sportsmanship in the Stands' Program?**
No, but the two programs complement each other very well. The 'Sportsmanship in the Stands Program' is a mandatory 'parent meeting policy' initiative that will take place during Parent Team Meetings.
- **What date do I need to have the course done by?**

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Each year the deadline is October 31st. But to avoid any deadline issues or system overloads, please take in advance if possible

- **Still have a question?**

The RIS support number is 1-866-956-9791. or Call VIAHA at 250-751-8811 or email info@viaha.org

Thank you for your commitment to all players' safety, enjoyment and success on Vancouver Island and within the game of hockey