



Refund Policy

The MRA will consider the following when reviewing any requests for refunds:

1. Ringette Ontario registration fee

- no refund

2. If a player decides to withdraw, for any reason:

- For FUN1, FUN2 and house league only participants
 - if they withdraw before the season begins, a full refund less Ringette Ontario registration fee and a \$100 administration fee
 - before 50% of the session has been completed, 50% of the program fee will be refunded, less the Ringette Ontario membership fee and a \$100 administration fee.
 - after 50% of the session has been completed, no refund will be issued.
- For players assigned to a B/A/AA team (FUN3 to 18+), there will be no refund after the start of the season (defined as the first league game of the season)

3. program registration fees – withdraw for medical reasons

- If you must withdraw due to medical issues, **you must provide a doctor's note to be considered for a refund.** The Ringette Ontario Registration fee and a \$100 administration fee will be deducted.
- Program registration Fee refunds for players withdrawing for sports related medical reasons will be dealt with as follows:
 - If the player sustained the medical injury during the course of play or as a result of their participation on behalf of an MRA team, and as a result is unable to continue play for the remainder of the season, the MRA will provide a program registration fee refund of the applicable session registration fee, according to the summary below.

- Injury sustained before 25% of the season has been completed - 75% of the session Registration Fees will be refunded (less the Ringette Ontario fee and a \$100 Administration fee).
- Injury sustained after 25% of the season has been completed, but before 75% of the season has been completed - Registration Fees will be prorated and refunded (less the Ringette Ontario fee and a \$100 Administration fee).
- Injury sustained after 75% of the session has been completed - No Registration Fee will be refunded.
- If the player sustained the medical injury outside of their participation on behalf of an MRA team, the MRA may provide a Registration Fee refund on a case by case basis.

In all cases, please provide a written request, including a medical note (where applicable), and rationale for the refund, to the MRA Executive Committee for consideration.