



North West
Ringette
Association

Parent/Guardian Points of Contact Policy

Updated March 2026

1. Parents will first approach their coach/team liaison with their issue, as per team guidelines (e.g. 24 hour rule).
2. The second point of contact for any issue/concern/question a parent may have is through the NWRA Board President and Director of Coaching. Please see NWRA website.
3. If these individuals are unable to resolve the problem, they will pass the issue along to the full board.