

	Title	Refund Policy
	Policy #	Registration – 7.3
	Draft Date	December 1, 2019
	Approved Date	March 31, 2020
	Revised Date	July 15, 2020
	Owned By	Executive Committee

1.0 OVERVIEW

This policy will govern the procedure of when and how refunds will be given to members. Decisions regarding refunds will be made by the Executive Committee.

2.0 POLICY

- 2.1 All requests for refunds must go to the AMHA office staff.
- 2.2 The date in which the refund is requested will be considered the date for a refund. Exceptions may be granted by the Executive Committee due to injuries or on a case by case basis.
- 2.3 No refunds will be given after January 10th, with the possible exception for Medical Reasons.
- 2.4 Requests for refunds based on a league suspension or other disciplinary action will NOT be provided.
- 2.5 Refunds will not be made to players or teams in the event of ice cancellations that are out of Airdrie Minor Hockey's (AMHA) control. AMHA will attempt to reschedule any cancelled ice if there is ice available in the current season, but if ice is cancelled by the City or for some other unforeseen reason and AMHA is not able to reschedule, they will not be obligated to refund members or teams.
- 2.6 Refund requests may be reviewed by the AMHA Executive Committee.

Type of Refund:	Refund Specifics:	Exceptions:
AAA and AA Tryout fees and AMHA Evaluation/Tryout fees	<u>Non-refundable</u> after the closing date of registration	
Pre-Season and/or Conditioning Camp fees	<u>Non-refundable</u> after the closing date of registration	These fees will be refunded if a player is still at a higher team tryout and not able to attend the lower team conditioning camp.

Registration Fees:

Date of Request:	Refund Amount: *
Up to Sept 30 th , before tryouts	100% less \$75 deposit fee
Up to Sept 30 th , after tryouts	100% less \$75 deposit fee & \$100 tryout fee
Oct 1 st - Oct 31 st	75% less \$75 deposit fee & \$100 tryout fee
Nov 1 st - Jan 10 th	50% less \$75 deposit Fee & \$100 tryout fee

**Exception:* Players making a AAA or U16 AA team regardless of the date will receive a full registration refund minus any tryout/conditioning camp fees that they attended so that they can pay the team directly.