

ALA REGISTRATION AND REFUND POLICY

Version 4.0

Last Modified: 15-March-2022

Definitions

1. The following terms have these meanings in this Policy:
 - a) *“Registrant”* – An individual who pays a fee to the ALA to participate in its programs. Registrants can be athletes, coaches, referees, or other individuals

Purpose and Application

2. The purpose of this policy is to describe how Registrants may receive refunds for the fees that they pay to the ALA.

Refund

3. Refunds may be obtained as follows:
 - a) In the event that programming is cancelled due to circumstances outside the control of the ALA, the ALA Player fee will be
 - i. 40% is non-refundable
 - ii) 60% being refundable on a prorated basis
 - b) In the event a player withdraws from a program, ALA Player Registration fee will only be considered for medical reasons. A Doctor’s note is required. The refund is subject to approval and a twenty five-dollar (\$25.00) administration fee.
4. Only the registration fees (and applicable taxes) paid by the Registrant will be refunded. Transaction fees and/or service fees will not be refunded at anytime for any reason.

Closure

5. Notwithstanding the above, the ALA may issue a credit to the Registrant for ALA closure only under special circumstances and at the discretion of the ALA.

Eligibility

6. A Registrant who has been disciplined, suspended, or de-registered is not eligible for a refund.