

B.A.H.A.'s Refund Policy

OBJECTIVE

To ensure all members are registering effectively, honestly and with the intent to play within the Association for the next season.

SCOPE

This policy applies to all Association members who reside within the boundaries as set out by Hockey Alberta.

POLICY

All player registration fees include a \$150.00 non-refundable administration fee that is applied to season registration fees. This fee covers credit card fees and administration costs associated with the registration process.

A full refund, less the administration fee, will **ONLY** be issued if a player withdraws from any programming prior to evaluations.

If a player withdraws at any time during the evaluation process, an additional fee of \$150.00 will be kept by BAHA to offset the costs for the evaluations.

BAHA will not refund any monies after evaluations are completed and teams are formed.

Players who make AAA or an elite team that is outside of BAHA, will receive a full refund including the \$150.00 Administration fee, unless they attended evaluations then BAHA will keep the \$150.00 evaluation costs.

If a player withdraws after the season has commenced and teams have formed, they are required to pay the full team cash call & fundraising costs (as decided by the Team Manager and Team Head Coach), volunteer buyout (if duties are not yet completed), and the applicable level up Program Fees. Failure to do so will result in the member to **NOT** be in good standing with the Association and will hinder a release or transfer of Hockey Canada File.

For BAHA events that include but are not limited to, BAHA Summer Development Camps, Goalie Development, a 50% non-refundable administration fee will apply for any and all refunds, this includes refunds for injury and/or illness.

