

B.A.H.A.'s Refund Policy

OBJECTIVE

To ensure all members are registering effectively, honestly and with the intent to play within the Association for the next season.

SCOPE

This policy applies to all Association members who reside within the boundaries as set out by Hockey Alberta.

POLICY

All player registration fees include a \$150.00 non-refundable administration fee that is applied to season registration fees. This fee covers credit card fees and administration costs associated with the registration process.

A full refund, less the administration fee, will ONLY be issued if a player withdraws from any programming prior to evaluations.

If a player withdraws at any time during the evaluation process, an additional fee of 30% of the registration cost will be kept by BAHA to offset the costs for the evaluations.

Any AA/AAA Try-Out option fee is non-refundable. Should a participant choose to withdraw at any point, the administration fee and the optional AA/AAA Try-Out fee will not be refunded.

BAHA will not refund any monies after evaluations are completed, and teams are formed.

Players who make AAA or an elite Hockey Canada Sanctioned team that is outside of BAHA, will receive a full refund including the \$150.00 Administration fee, unless they attended evaluations then BAHA will keep the \$150.00 evaluation costs.

If a player withdraws after the season has commenced and teams have formed, they are required to pay the full team cash call & fundraising costs (as decided by the Team Manager and Team Head Coach), volunteer buyout (if duties are not yet completed), and the applicable level up Program Fees. Failure to do so will result in the member to **NOT** be in good standing with the Association and will hinder a release or transfer of Hockey Canada File.

INJURY REFUND POLICY

No registration refunds will be issued in the event a player becomes injured at any point before or during the season. By completing registration, families acknowledge that injuries are an inherent risk of participation and agree that registration fees remain non-refundable regardless of the nature, timing, or severity of any injury. This policy applies to all players without exception.



VOLUNTEER BUY-OUT REFUND POLICY

The Volunteer Buy-Out option is offered as an optional, non-refundable fee for families who choose not to participate in the required volunteer commitments for the season. By selecting the Volunteer Buy-Out during registration, families acknowledge and agree to the following terms:

1. The Volunteer Buy-Out fee is non-refundable under all circumstances.
Once the fee is paid, it will not be returned, credited, or transferred, regardless of changes in a family's situation or participation status.
2. No refund will be issued even if a family later decides to volunteer.
If a family selects and pays the Volunteer Buy-Out and subsequently takes on a volunteer role during the season, the Buy-Out fee will remain fully non-refundable.
3. The Buy-Out fee cannot be reversed once registration is submitted.
This includes, but is not limited to, team placement changes, withdrawal from the program, or any adjustments made after registration.

By completing registration and selecting the Volunteer Buy-Out, families confirm their understanding and acceptance of this policy.

BAHA SPECIAL EVENTS REFUND POLICY

For BAHA events that BAHA chooses to put on from time to time throughout a season that include but are not limited to BAHA Summer Development Camps, Goalie Development, a 50% non-refundable administration fee will apply for any and all refunds, this includes refunds for injury and/or illness.

BAHA holds the right to change this refund policy for special events that include but are not limited to The BAHA Golf Tournament, any BAHA Hosted Tournaments. The specific refund policy for these events shall be included in the registration process and will be agreed upon by the registrant by electronic signature or check box.

