

B.A.H.A.'s Refund Policy

Objective:

To ensure all members are registering effectively, honestly and with the intent to play within the Association for the next season.

Scope:

This policy applies to all Association members who reside within the boundaries as set out by Hockey Alberta.

Policy:

All player registration fees include a \$75.00 non-refundable administration fee that is applied to season registration fees. This fee covers credit card fees and administration costs associated with the registration process.

A full refund, less the administration fee, will **ONLY** be issued if a player withdraws from any programming prior to evaluations.

If a player withdraws at any time during the evaluation process, an additional fee of \$75.00 will be kept by BAHA to offset the costs for the evaluations.

BAHA will not refund any monies after teams are formed. Unless players meet special considerations such as injury, physical moves, first year players. These cases will be evaluated by the Executive Committee on a case by case basis. The Executive Committee holds the right to refuse any refund requests once teams are formed.

Players who make AAA or an elite team that is outside of BAHA, will receive a full refund including the \$75 Administration fee.

If a player withdraws after the season has commenced and teams have formed, they are required to pay the full team cash call/fundraising costs (as decided by the Team Manager and Team Head Coach), volunteer buyout (if duties are not yet completed), and the applicable level up Program Fees. Failure to do so will result in the member to **NOT** be in good standing with the Association and will hinder a release or transfer of Hockey Canada File.

For BAHA events that include but are not limited to, BAHA Summer Development Camps, Goalie Development, a \$50.00 non-refundable administration fee will apply. A full refund, less the administration fee, will **ONLY** be issued if notice is given to BAHA at least 14 days prior to the date of the event. If notice is given less than 14-days prior to the event then no refund will be issued.

