



BGFC Refund Policy

A player refund will be accepted and approved if it is submitted in writing prior to **the Initial Declaration Deadline**, to admin@battleriversoccer.com less a \$50.00 administration fee. All equipment including jerseys, shorts and socks must also be returned for any refund.

Any requests for refunds after this date will not be provided.

Exceptions to this policy will be:

1. In the event the player suffers a medical issue that renders them unable to play for the remainder of the season, we will pro-rate their fees per game and **apply a credit only** to the account for the following season's registration. Medical documentation will be required.
2. Any late registrations that occur after the refund deadline are entitled to a 48-hour remorse period in which they may request cancellation in writing to admin@battleriversoccer.com to receive a refund in the form of a credit back onto the account to be used the following season. No monetary refund will be provided at this time, and any cancellations after 48-hours will not be provided with any refund or credit.
3. If the season is canceled due to government restrictions the portion of the fees related to facility rentals and referees only will be pro-rated on a per game per player basis as per EMSA communication. All other costs are fixed and will not be refunded back to the player, such as shorts, socks, insurance etc.
4. In the event a team / cohort must isolate due to a COVID related issues any missed games will be made up for later and scheduled through the EMSA at no extra charge, no refund of fees would be provided for this purpose.
5. Please be advised that game cancellations due to inclement weather, including poor air quality, will not be subject to any refunds or credits.
6. Volunteer Commitments and Deposits voided so if the player withdrawal is prior to the Season Start date (*which is after the refund deadline above*). A written request for player withdrawal must be sent to admin@battleriversoccer.com prior to the season start date for the volunteer commitment to be waived. Withdrawal after the season start date will require completion of seasonal volunteer commitment, failure to commit will result in the cashing of the volunteer deposit.
7. Volunteer Commitments will be waived for withdrawals due to medical reasons regardless of when they occur so if a medical documentation is provided.
8. BGFC is not responsible for any monies paid to a team, team coach or team official and BGFC will not entertain requests for any such refunds.
9. BGFC is not responsible for any monies raised and collected by teams through sponsorship or fundraising efforts and will not entertain requests for any such refunds.

Fixed costs are not calculated in the prorated per game refund.