Two sets of jersey is requested Dark and light – **Board will discuss buying more once we have another casino fundraising March 2019.**

Better communication with website. Please contact Sheila and explain what you feel needs to change on the website, she would like further input on this. Thank you. We are also changing website platform this year.

We would like to see more goalie training available. We've always had someone every year until this year come in to help give the goalie some tips and coaching an odd practice or two. Goalies tend to get left out a bit, this would be great for next year. Thank you! – We are setting up winter clinics with the players for goalies. We have a couple of coaches and allumi of the Knights coming to work with goalies on half the floor, as well as maybe setting up a couple of sessions with a Jr Goalie. We hope this will help our goalies. Winter clinics run from January 3 – March 7th

Possible games and Practices at Vivo? – Hornet family – This is a CDLA issue, they do the scheduling but can pass this onto them to see for next season.

Not enough floor time – HOKS – All teams in the CDLA get the same amount of floor time each season. There is always extra floor available for teams to purchase if they feel not enough floor time for practices.

The integration process went well especially making efforts to allow the parents opportunities to be part of the coaching staff even though we were an unknown quantum. The emails explaining the Knights processes were welcomed to help us get educated about the organization. Sheila and Jim specifically were great at making us and our kids feel welcome and part of the Knights family, Yes. My son had fun, developed his skills more and made new friends. They also won more games than lost which was satisfying for him. Thank you for the feedback and glad to have you as part of the Knights

Not enough communication – HOKS – We are looking to appoint club liaisons for the A teams, will look at how to appoint someone from club level for this next year, for volunteer hours.

The Knights organization is doing well, thank you for all your incredible hard work and dedication to the players, coaches, parents, and the wonderful game of lacrosse. – **THANK YOU for the positive feedback.**

It would be great if the parents were given a list of different volunteering options and the points for each. A how to on how to fill out the score sheet. – This is listed on the website, we will work on more descriptive for the roles and instructions on website for next season. 6 hours is what is required for each child for volunteering.

Great season! Thanks to all the volunteers in the Knights organization that made it a success. In future we may want to look at having a Novice 1 team if the talent exists at tryouts again. We have looked at the talent of the Knights Novice Level. IF the CDLA stays with the same program style we will have team's at all three levels

I think a player survey would give you a lot of information! Allow them to also be anonymous as well and you may or may not see how the players are feeling. – We took your advice and created one and will continue in the future.

Hornet family NOVICE 2- The evaluation process needs to get a lot better. I try not to compare the two associations but it's hard to ignore the difference in the quality of the two associations' eval process. The first three weeks or so we felt like outsiders. The Knights seemed very clique. A small group runs everything. After that, people seemed to accept us though and it became more enjoyable. Overall, we enjoyed the season and made some new friends. I am sorry you felt like an outsider and that a small group runs everything, we try and welcome all new families to the Knights and if we failed with you, we apologize. Please feel free to contact a board member or we welcome you to become one, so things can improve. Would like to hear your suggestions on how to improve evaluation process. We need an Evaluator Co-ordinator for next season. This is our third year in Lacrosse. We feel fortunate to be part of the Knights organization. I don't have any specific feedback for the Knights in particular. I would suggest that the CDLA put out a guide for volunteer roles so parents can have a better understanding of what is required in key positions. Team Manager & Box volunteers. These are two vital areas where volunteers should have something documented that they can rely on for instruction. What is expected of a Team Manager? How does a Shot Clock work? How to fill out a score sheet? I believe that future years would be less stressful and more successful if everyone had a guide to start off the year. Post it on Team Snap. Thanks for considering it. Will pass this on to CDLA, Team snap is ran by teams but we can look at putting these ideas on our website. We will look into putting some videos together for instructions but each arena have different clocks so that can be a challenge. We do have a team manager meeting each year to help the managers to succeed – we try and support them as well through the season.

HORNET FAMILY – HAD less practices which was disappointing and families didn't want to spend money or commit to tournaments which was disappointing as I would have liked to see more games. Truthfully, I am worried of my son will have a competitive team next year as he moved up to tiered teams. He is a strong player and may be held back because of the number of kids who are able to play at the higher level versus what we have experienced as a hornet. It's disappointing and may be a deciding factor as to whether we play lacrosse next year. – We hope that you return, unfortunately teams decide with tournaments. We could look into changing pre-season practices into some extra season practices if the floor is available

The Genesis Centre is good, but half the time the wrong size nets were out, only one dressing room was open and often got changed in the dark, maybe give coaches/managers a lesson on how to work with the Genesis centre, or have a chat with the centre about how to be prepared for us. Also we had one incident of tyke players being punched and chased by some local kids while they were warming up with hacky sack and while leaving at one practice there was a stabbing incident near the bathrooms exiting the lower level, 7 and 8 yrs. olds don't need to see someone bleeding all over, security needs to be addressed. Also taking the bleacher seats away didn't really help the parents for the tykes and minitykes, it was tough to walk by them every week but not be able to use them. Evaluations were better this year, using the Gunmen as a 3rd party was good and reduced some noise about uneven teams. – We will send the Genesis Center Management the concerns you brought up, the bleachers have always been an issue – they want parents to watch from above so this is why they remove them from arena side. We will try and keep outside evaluators for next season.

More practices – Looking into how and when get more in

Too small. Merge with another organization. – Thank you for your suggestion but as of right now that won't be happening, the Knights are not the only small club within the CDLA

Things run very well. Happy being a Knight. Would be interested in more pre- season sessions as well as some potential opportunity for additional tournaments near the end of the season (if some of the team does - possibly affiliate with another team!). My son would love to play lacrosse in the winter months if there were programs offered. – Unfortunately affiliating for tournaments is not allowed by ALA rules, this is a new rule this year but this has changed for next season. We hope to have winter clinics starting in January please watch for emails.

Was a success for sure. The kids improved with every game. They enjoyed a good team comradery, and had fun. They got to experience making it to the semi finals in the playoffs. **Glad the season was a success.**

When emails are sent to coordinators, they should reply within a reasonable amount of time. – Will discuss this with the board about returning emails. If ever you are not getting a response please contact the president, vice president and registrar with your questions or concerns.

Maybe try to get out the older kids to help in practices too – We are looking into getting older players to mentor.

It worked fine. The Knights are a small team, and we needed the extra kids. Having 2 would-be Hornets players and 1 would-be Hornets Assistant coach made a massive difference to our little team. **Thank you for your feedback.**

Would be in the kids' best interest and development for the coaches to want to coach the kids instead of doing it for their volunteer hours. Our assistant coaches knew what they were doing and wanted to do it but the head coach didn't really teach the kids the assistant coaches did. – We are working on building a program for coaches and get more clinics for the coaches next year.

The boundary changes have to change drastically! We cannot continue on as we are. To go through the change this year, and have less kids was incredibly frustrating. Especially when you know there are many lying about their addresses so they don't have to play with the Knights. We need to either grow larger or shut down & merge with others. This cannot continue. – The boundary changes were not only to grow our club, which will take time, but because they had not been looked at for at least 10 years and the growth of our city they needed to be adjusted. They were also made because the large clubs are having trouble with the amount of players they have. All lacrosse registrations were down this season throughout Alberta and in CDLA 30% As for people lying about their addresses if they are caught doing so they will be removed from lacrosse.

Not success. Not enough kids try out to make a legit A team. They also require more practice time. No to continue, not enough try out for the team due to the overlap of kids that play hockey. The tryouts are during playoffs in hockey that the kids commit to, just like they have to commit to in lacrosse. – **Unfortunately, Every year lacrosse overlaps with Hockey**

Yes! He grew so much in his ability as goalie due to the time and attention that was given to him by the coaches. We were transferred from Axemen but the transition was great and we were fully embraced by the team and made to free welcomed right away.**Thank you for your positive feedback**

Good season, team was a little large, but with the numbers not being enough for 4 teams not sure what else could have been done, Just less game time for each player. **Thank you for your feedback**

Not enough kids on MiniTyke team, 2 would have been preferred. Too many kids on Tyke team, 3 would have been preferred. – We try and make teams as even as possible. Mini Tyke teams only have a max of 8 players which is what our teams had, we follow the LTAD and some other clubs did not. Tyke teams unfortunately had numbers that would not make good sized teams if we made three teams. The teams would have been too small at that point so that is why we had teams of 18

It was a lot earlier, hockey wasn't finished and evaluations weren't good at all. Needed to watch kids individually, on shooting, scooping and maybe even time them on Drills. Should have teams smaller, to many kids on team and sitting on bench too much during games. If smaller teams, coaches could spend more time with kids that needed more help. Was too early in year and some coaches were gone for the first 2-3 weeks of the year. Maybe more coaches. **We follow the LTAD when making teams unfortunately the amount of registrations dictate how many teams we have. We also book our floors for evaluations in the fall, it will always be within the ending of hockey for evaluations and preseason practices.**

Hornet family yes and no. Winning is great but quite disappointed that you would not put in a division 1 team for novice. We could have competed. Would have been better for kids' development. But I guess winning is more important. Ok. Only 7 novice kids came over from hornets so if say the whole concept failed. My kid was pretty disappointed he couldn't play division 1 with his friends. Team was undefeated in regular season. Great. Sorry but kids need to learn how to loose. In the couple tournament games we lost, some of our kid's did not handle it well. **Please note if the Knight does not have a level of division you wish to play at you can ask for a release, will evaluate the levels of Novice next year to have a division 1 team, we agree we made a mistake this year but at evalutations we felt that was the correct choice.**

Hornets family - It was tough. It's hard to leave a club you have been a part of for so long. Having said that we did like how approachable the Knights club is. Questions were answered very quickly, great communication. It is a very well run club! – We are glad to have you as a Knight family.

Parents continue to be excessively aggressive during games. On a few occasions, we (parents and managers) needed to speak to other parents on our own and other teams about swearing/ yelling at refs. We had some Airdrie games where the other team had really rough coaches fist-bumping their players for injuring our players and parents yelling at our players. This is a problem for me, as I began to dread certain games with certain teams. – If there are issues that need more board involvement please ensure to contact one or more member so we can deal with situations as they happen.

Gap between top players and bottom players was wide. Overall team experience was positive. Compete level was affected by ability gap. On our team the gap between the top kids and bottom kids was wide. Out of the 18 kids we had 11 that were positive and engaged, the remaining players were playing at a level above their ability and never did catch up. With the amount of players we couldn't make more than 2 teams, not enough for three so the lower ended players do end up on the higher division team as their evaluation numbers place them there.

My son has grown leaps and bounds in his skill, drive and fierce playing on the floor. Coaches worked very hard all season with the boys on the basics and drills. With the successes and wins all season proves what amazing coaches and kids we have. We played lacrosse in Didsbury. As soon as I figured out what community we would be living in I emailed right away. – Thank you for the positive feedback.

Charging returning players for shorts while new players are given is asking returning families to subsidize the organization and to pay for shorts for those players. That's not acceptable. Having spoken with other organizations, it is somewhat of an embarrassing practice and devalues our returning members. I do understand this would likely mean all families have increased fees but that would still be a better practice. In any other instance, (schools, clubs, etc.) if parents were asked to pay for others but not their child, a huge uproar would occur. Our mini-tykes going to Strathmore is a little out there. I understand they are part of the CDLA but we need to advocate for our teams. As a coach I know some families are leaving the sport because of the travel and time. – We are not asking for returning players to subsidize for new players shorts at all, every player gets one pair of shorts for free. Other Lacrosse clubs do the same throughout the city. For many years we gave shorts each year and often were told my child has a pair from last year still – it wasn't cost effective. As for travelling to Strathmore they also travel here for games.