



Frequently Asked Questions

When does Summer Competitive Soccer registration begin and end?

2024 Summer Competitive Soccer registration opens on February 12th 6th @ 9a.m. and will close on 30th at 6p.m.

When can I register my player for Mini/Timbits soccer or the Community Teen League?

Registration for our 2024 Summer Community programs is scheduled to start on March 5th and run until May 31st.

How do I register?

Registration for the Summer 2024 soccer season will be done through the new RAMP online registration system. You can find the link on our website www.riderssoccer.ca

There will not be any in person registration. If you require any assistance with the registration process please email admin@riderssoccer.ca

How do I pay for my child's soccer program?

- The RAMP registration system will allow you to choose a number of payment options. Payment can be made online with a credit card. There is a \$5.00 processing charge for this option that will be automatically added to your total.

- E-transfers are accepted and must be sent to admin@riderssoccer.ca CC Riders has autopay so no security question is required.
- If paying by cash, please contact admin@riderssoccer.ca to make arrangements.
- CC Riders also accepts Jumpstart and Kidsport funding assistance. We recommend starting the application process as early as possible to ensure timely payment of registration.
- Registration must be paid prior to the beginning of the season. If you need to make other arrangements please contact the club.

Is it possible to get a refund on my registration?

- Full refund if requested before first practice.
- Partial refund (50%), if requested in the first month.
- No refund after the first month of practice.
- In cases of injury or unforeseen circumstances, refunds may be considered on a case-by-case basis with proper documentation and written request to the Board.

Refunds are subject to a \$40 administration fee.

How much do the CC Riders Summer Soccer programs cost?

Community Program Fees

- U5 Mini soccer - \$70.00
- U7/U9/U11 mini soccer - \$80.00
- Teen League (Ages 12-18) - \$125.00

Competitive Program Fees

- U9 Skills Centre - \$150.00
- U11A/U13A - \$200.00
- U15AA/U18AA - \$300.00

I still have a balance owing for the previous season. Can my child still be registered?

- All fees must be paid before the first practice.
- If your account is in arrears from a prior season, then the full arrears payment must be paid
- before the first practice.
- If alternative payment arrangements are needed, please contact admin@riderssoccer.ca

Can my child be placed on a team with a friend?

- In our Community program registration process there is a space to name a friend you would like your player placed with. We will make every effort to honor these requests, but it is not a guarantee.

When does the season start?

- Our Competitive season game schedule will be determined by the leagues.

NSSL pre-season is tentatively scheduled to start at the end of May

HSL game seasons start later in the Spring.

- Schedules will be communicated to parents by coaches and will be posted to our website.
- Practice schedules will be determined by coaches and sent out to players as early as possible but is dependent on early Spring field conditions.
- Our Community program start dates are determined by a variety of factors including field openings which are dependent on the weather and are determined by the Town and County Recreation Departments.
- The tentative start date for Community programs is the June 5th
- Start dates will be communicated on our website, social media and through coaches.

I registered for a program but haven't heard from a coach. What should I do?

- Competitive teams should be contacted by coaches shortly after the end of the registration period
- Community participants should receive emails from the Director of Grassroots Programs and/or coaches a week or two prior to the beginning of the season.
- If you have not heard from a club representative in a timely manner considering the above, please contact admin@riderssoccer.ca

What does my players need for equipment?

Mini/Timbits Programs

- Thanks to the ongoing sponsorship from local Tim Hortons franchise owners, your player will receive a jersey, shorts, socks and a size 3 ball to keep. Shin guards are required and we recommend cleats, but sneakers are ok for younger players.
- Teen League players require shin guards and cleats. Players will be provided with a jersey they keep.

- Competitive teams require shin guards, cleats and a size 5* soccer ball (*U9 - size 3, U11 - size 4). Players will be provided uniforms that *must be* returned at the end of the season. A deposit will be required at the beginning of the season that will be collected by coaches. Deposits will be returned when the uniform is returned with reasonable wear and tear.

I would like to volunteer as a coach, or support the club in some way. Who should I contact?

- As a small, rural, not for profit organization; volunteers are the backbone of the CC Riders Soccer Club. If you would like to know more about how you can get involved with our club please contact admin@riderssoccer.ca

I have tried to contact the club but can't get an answer. What do I do now?

- We value our club members and want to make your experience with CC Riders a positive one. We pledge to be responsive to members and promote transparency in the daily operations of the club.
- We will post important information to our Facebook account - CC Riders Soccer Club (private group) and our new Instagram account @riderssoccerclub
- If you wish to speak to someone please contact us at admin@riderssoccer.ca