



## Frequently Asked Questions

When does Summer Competitive Soccer registration begin and end?

2025 Summer Competitive Soccer registration:

U15/U18 Nova Scotia Soccer League teams February 1st - March 17th

U9-U13 Highland Soccer League teams February 15th - April 6th

2025 Community Soccer Programs March 14th - May 1st

- No late registrations will be accepted for any summer program

How do I register?

Registration for the Summer 2025 soccer season will be done through the new RAMP online registration system. You can find the link on our website [www.riderssoccer.ca](http://www.riderssoccer.ca)

There will not be any in person registration. If you require any assistance with the registration process please email [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca)

How do I pay for my child's soccer program?

- The RAMP registration system will allow you to choose a number of payment options. Payment can be made online with a credit card. There is a \$5.00 processing charge for this option that will be automatically added to your total.

- E-transfers are accepted and must be sent to [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca) CC Riders has autopay so no security question is required, but please note your player's name so we can accurately credit your account.
- If paying by cash, please contact [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca) to make arrangements.
- CC Riders also accepts Jumpstart and Kidsport funding assistance. We recommend starting the application process as early as possible to ensure timely payment of registration.
- Registration must be paid prior to the beginning of the season. If you need to make other arrangements please contact the club.

Is it possible to get a refund on my registration?

- Full refund if requested before first practice.
- Partial refund (50%), if requested in the first month.
- No refund after the first month of practice.
- In cases of injury or unforeseen circumstances, refunds may be considered on a case-by-case basis with proper documentation and written request to the Board.

Refunds are subject to a \$40 administration fee.

How much do the CC Riders Summer Soccer programs cost?

Community Program Fees -

- Timbits U5 - 70.00
- Timbits U7 - 80.00
- Community Development League U9/U11 - 115.00
- Teen League U13/U15 - 125.00

Competitive Program Fees -

- U9 Skills Centre - 175.00
- U11/U13 - 225.00
- U15/U18 - 300.00
- Sr Men - 275.00

I still have a balance owing for the previous season. Can my child still be registered?

- All fees must be paid before the first practice.
- If your account is in arrears from a prior season, then the full arrears payment must be paid before the first practice.
- If alternative payment arrangements are needed, please contact [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca)

Can my child be placed on a team with a friend?

- In our Community program registration process there is a space to name a friend you would like your player placed with. We will make every effort to honor these requests, but it is not a guarantee.

When does the season start?

- Our Competitive season game schedule will be determined by the leagues.

NSSL is scheduled to start in May 3rd

HSL game seasons start later in the Spring.

- Schedules will be communicated to parents by coaches and will be posted to our website.
- Practice schedules will be determined by coaches and sent out to players as early as possible but is dependent on early Spring field conditions.
- Our Community program start dates are determined by a variety of factors including field openings which are dependent on the weather and are determined by the Town and County Recreation Departments.
- The tentative start date for Community programs is June 2nd
- Start dates will be communicated on our website, social media and through coaches.

I registered for a program but haven't heard from a coach. What should I do?

- Competitive teams should be contacted by coaches shortly after the end of the registration period
- Community participants should receive emails from the Director of Grassroots Programs and/or coaches a week or two prior to the beginning of the season.
- If you have not heard from a club representative in a timely manner considering the above, please contact [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca)

What does my players need for equipment?

- Timbits - Thanks to the ongoing sponsorship from local Tim Hortons franchise owners, your player will receive a jersey, shorts, socks and a size 3 ball to keep. Shin guards are required and we recommend cleats, but sneakers are ok for younger players.

- Community Development League/Teen League players require shin guards and cleats. Players will be provided with a jersey they keep.
- Competitive teams require shin guards, cleats and a size 5\* soccer ball (\*U9 - size 3, U11 - size 4). Players will be provided uniforms that *must be* returned at the end of the season. A deposit will be required at the beginning of the season that will be collected by coaches. Deposits will be returned when the uniform is returned with reasonable wear and tear.

I would like to volunteer as a coach, or support the club in some way. Who should I contact?

- As a small, rural, not for profit organization; volunteers are the backbone of the CC Riders Soccer Club. If you would like to know more about how you can get involved with our club please contact [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca)

I have tried to contact the club but can't get an answer. What do I do now?

- We value our club members and want to make your experience with CC Riders a positive one. We pledge to be responsive to members and promote transparency in the daily operations of the club.
- We will post important information to our Facebook account - CC Riders Soccer Club (private group) and our new Instagram account @riderssoccerclub
- If you wish to speak to someone please contact us at [admin@riderssoccer.ca](mailto:admin@riderssoccer.ca)