



November 4, 2024

Policy:

The Cowichan Valley Lacrosse Association will provide refunds in situations where a player wishes to withdraw from playing lacrosse, providing certain conditions are met.

Principles:

Our refund policy was developed to allow players a reasonable amount of time to withdraw from the current season of lacrosse while still safeguarding the financial strength and stability of the association, while being able to determine the correct number of teams based upon registered players.

Any player suspended or removed from the Cowichan Valley Lacrosse Association waives all rights of refund.

- Full refund less a \$50 Admin fee if requested prior to March 1st and if no participation in any practices or events.

- Full refund less a \$50 Admin fee and any applicable additional fees (e.g., insurance, BCLA fees or registration fees) if requested between March 1st and March 31st, or if the player has participated in any practices or events prior to requesting a refund.

Refunds after April 1st will only be considered for medical or injury reasons. A doctor's note must be provided, and refunds will be reviewed on a case-by-case basis by the CVLA Executive.

Procedure:

All refunds are subject to:

1. A \$50 Administration fee.
2. BCLA Player fee (if the player has registered for the current lacrosse season)
3. Any other expenses incurred by the CVLA, which are not refundable to the association.

To request a Refund:

In order to receive a refund, please send an email with your request to our registrar at cowichanthunder@gmail.com. Please allow for 30 days to process refunds.

Conditions:

This policy was created by the CVLA executive on November 4, 2024.

Thank you for understanding,

