

DCMHA Parent/Guardian/Spectator Policy:

- 1- Parents/Guardians will not permit their actions to embarrass DCMHA: coaches, executive members or other Volunteers, players, referees or their own child.
- 2- Parents/Guardians will not force an unwilling child to participate in hockey. Remember children are involved in organized hockey for their enjoyment, not yours.
- 3- Parents/Guardians will remember that children learn best by example. Applaud good plays by your team and members of the opposing team. Support all efforts to remove verbal abuse and physical aggression.
- 4- Recognize the value and importance of volunteer coaches/staff. Accept and show appreciation for the volunteers and officials who give their time and resources to coach and provide minor hockey programs for your child.
- 5- Set an example by supporting and respecting your child's coaches. When problems arise, communicate with the Manager on an individual basis following the "24 hour rule". Public comments are not appropriate and will not be tolerated. It is your responsibility to clarify with a child's coach at the start of the season regarding how he/she wishes concerns brought forward. All team concerns, other than concerns regarding player safety, should be addressed at the Managers level first. DCMHA is firm on the observance of a 24 hour "cooling off" period. If the 24 hour cooling off period is not adhered to a written complaint will be filed against any individual(s) in violation of the 24hr Rule, who will then face disciplinary actions from DCMHA.
- 6- Maintain and promote a healthy team environment for the players, coaches and team parents. Parents creating team disruptions will face disciplinary action from DCMHA up to their removal from the team or DCMHA in severe cases.
- 7- Parents who publicly engage in disruptive and or disrespectful comments towards any team officials, executive or referees will be subject to investigation which if found at fault will result in disciplinary action up to their removal from DCMHA or the team.
- 8- Parents will not publicly question the officials' judgment and never their honesty. Failure to follow such guidelines could result in disciplinary actions from DCMHA.
- 9- **Social Media**- Parents/Guardians who engage in disrespectful comments towards DCMHA players, team officials, Referee's or DCMHA members in general will face disciplinary action from DCMHA up to their removal from DCMHA.
- 10- All complaints will be made in writing utilizing the DCMHA Complaint Form. Bleacher, Lobby, text messages will not act as a form of filing a complaint. Please respect the time of the members of the DCMHA Board and follow this guideline.

Discipline Progression

Step 1 - Written Letter- Upon investigation of alleged infractions if found at fault a written letter will be issued to the person(s) involved.

Step 2 - Face to Face Meeting with DCMHA Disciplinary Committee.

Step 3- Indefinite suspension pending investigation and meeting with DCMHA Investigation Committee

**** In more severe cases Step 1 & 2 will be bypassed and move directly to Step 3.**