



REFUND POLICY

GENERAL

The refund that the FCR offers is intended to refund the portion of the player's fees that would have gone towards remaining games or training fees (i.e. field rentals and referee fees). The FCR will not issue a refund for non-refundable items including games that the player was on the roster for or was eligible to have played in but never played.

As a member organization of the Saskatchewan Soccer Association (SSA), the FCR must register all players, coaches and referees with the SSA. Registering players, coaches and referees enables the SSA to provide the best services to the soccer players in the province and to monitor how the sport is developing and where we can improve it.

Over 30,000 players participate in the sport each year and the SSA offers them technical resources to improve the standard of playing, refereeing and coaching, and an insurance policy that covers every registered player comprehensively. As such, all players, coaches and referees must pay a fee to the SSA to cover the costs of these technical resources and insurance policies as well as the administrative costs that are associated with them. The RSA collects these fees from the players in our district and then pay them directly to the SSA. The refund that the RSA offers does not include a refund on such items listed above.

The FCR Refund Request Form can be found on the RSA Website at www.reginasoccer.com > Policies and Forms Tab > Refunds.

YOUTH PLAYER/LEAGUE REFUNDS

As per Futbol Club Regina Refund Policy which can be found at www.fcregina.com

ADULT PLAYER/LEAGUE REFUNDS

Adult player/league refunds for registered FCR players must be requested through the FCR Office by properly filling out the FCR refund request form and will be processed on the date the form is received by the FCR office and approved.

- All refund requests will be subject to the reduction of the FCR Administration fee, SSA Insurance fee and FCR Membership fee as soon as registration/payment is received by the FCR.
- No refunds for Guest Passes (Youth or Adult) will be considered
- If a player submits a refund request after the season has commenced for scheduling conflicts or a reason that they just do not or cannot play anymore this season that is not because of injury/medical or moving to the FCR Office on or before ***June 15th of the outdoor season*** and on or before ***November 15th for the Indoor season***, refunds of 50% of the players league fees (only) will be given back.
- Refunds after the dates listed above will be prorated and will only be issued for medical reasons or for a family moving outside of Regina and surrounding area. The refund will be calculated on the number of games remaining the team(s) the player is registered on less the FCR base administration and membership fees and SSA Membership fees.

- Any requests for refund due to injury **MUST** include medical documentation from a medical professional
- No requests for refunds (including prorated) will be processed after **July 31st - Outdoor Season and January 31st - Indoor Season.**
- No refunds will be given while a player is currently serving a suspension and will not be processed until the date their suspension is concluded.
- In the event a refund is requested for team fees, if paid by a club or Member Organization to the FCR then the refund request and fees refunded will be determined by the FCR executive director.