



Hamilton

Healthy and Safe Communities
Recreation Division

Memorandum

Date: October 19, 2020

To: Ice Users

From: Steve Sevor: Manager, Sport Services

CC: Jim Brush: **Manager Arena Operations**
Alexa Soares, Kevin Ebert, Steve Gardner: **Arena Supervisors**
Gordon Young: **Sport Specialist**

Subject: Arena Openings and Protocols

Dear Ice Users,

Thank you for working with us in this challenging year. Our staff has connected with all the ice users to better understand your programming needs. Thank you to all who took the time to provide us with more information. Based on the collective needs we can confirm that Pat Quinn (Parkdale) Arena and Spring Valley Arena will be open by November 2nd to accommodate for the collective needs. As the programming needs have been satisfied with the existing arenas, ice will not be installed in any other arena for the balance of the year.

Entry Guidelines and Access

Many organizations understand of our rules; however, there are some individuals that are not working cooperatively with us. Unfortunately, I've had to issue a Zero Tolerance sanction to a patron who conducted themselves in a way that was disrespectful to staff. Please understand that our protocols are meant for the safety of staff and parents.

What is not acceptable:

- Disregarding directions of staff
- Bringing more than one guardian per athlete
- Falsely signing in as a parent/guardian
- Spectators sitting in closed sections

Please help us in conveying this to your members. Moving forward, if there is non-compliance, we escalate to the removal of ice allocation.

Changing down to undergarments

It has been an issue in several our facilities that individuals are removing their equipment down to their undergarments in common areas. This is creating awkward/uncomfortable situations for players and staff. While it is not ideal, the stations are meant for lacing and removal of skates.

Scouts

We are currently adhering to 1 guardian per participant under the age of 16. This does not allow for scouts to come in unannounced and unaccounted for; even if there are less than 25 spectators.

Out of town Guests

Please ensure that your out of town visitors and leagues are aware of our operational protocols during this time. As an ambassador of our City, we are looking for your assistance in ensuring that your guests have the same information that we have communicated to your organization (screening, contact tracing, access to facilities protocols, currently no changerooms, limits on ice, maximum people in buildings etc.).

We appreciate your attention to these matters.

Thank you
Steve Sevor

A handwritten signature in black ink, appearing to read 'Sevor', with a stylized flourish at the end.

Manager, Sport Services
Steve.Sevor@hamilton.ca
905-546-2424 ext. 4645