



## REFUND POLICY

### PURPOSE

This policy sets out the refund process for players who wish to withdraw from the SGHA. This policy applies to both SGHA Registration Fees and Team Fees

### NON-REFUNDABLE PORTIONS OF FEES

Any player wishing to leave the association and receive a refund must submit a request in writing by e-mail to the Registrar [registrar@sgha.ca](mailto:registrar@sgha.ca).

If the request to withdraw is received in writing by [registrar@sgha.ca](mailto:registrar@sgha.ca) before July 31 the entire value of the registration fee minus \$75 administration fee will be refunded.

The refund will be based on the following chart, subject to the date when the request is received by the Registrar.

DATE REQUEST RECEIVED	REFUND
June 1 to August 31	Entire value of the registration fee minus \$100 administration fee
September 1 to October 31	50% of the player registration fee
November 1 - November 30	25% of the player registration fee
December 1 and beyond	No Refund
Try Out Fee	No Refund

In exceptional circumstances, the Board of Directors may consider a refund request based on health and safety or financial hardship but is not obligated to provide a refund.

### Team Fees

Team fees will be refunded based on incurred expenditures up to the date of the approved withdrawal by the Registrar.

Team fees are not refundable after November 1 of a given season.