

24 Hour Respect Rule

All parents, players, relatives and friends must adhere to the 24 Hour Respect Rule by waiting a full 24 hours prior to contacting any Parent Liaison, Coaches, Managers, or Grande Prairie Minor Hockey Representatives regarding any hockey concerns or issues.

Complaints, concerns - Proper Communciation

Please follow the following protocol for questions or complaints. If your concern is not satisfied at the lowest level, then proceed to the next. Under no circumstances is texting team staff while a team activity is going on appropriate.

Parent > Parent Liason > Coach or Manager > Commissioner > Vice President > President > Executive as a whole

All concerns or complaints must be submitted in writing and must be signed.