

### GRANITE CURLING CLUB REFUND POLICY

A pro-rated league fee refund will be offered if AHS requires curling clubs like the Granite to shut down during our scheduled 2020-21 season. The Granite's refund policy for all House League curlers during the 2020-21 season will be as follows:

- If the 2020-21 season never begins or transpires then curlers will be provided the option of a 100% refund of all league fees or a credit toward next curling season.
  - If the 2020-21 season is cut short within 1 – 5 games then curlers will be provided the option of a 75% refund of all league fees or a credit toward next curling season.
  - If the 2020-21 season is cut short within 6 – 10 games then curlers will be provided the option of a 50% refund of all league fees or a credit toward next curling season.
  - If the 2020-21 season is cut short within 11 – 14 games then curlers will be provided the option of a 25% refund of all league fees or a credit toward next curling season.
  - If the 2020-21 season is cut short at or after 15 games then there will be no refund provided.
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- Interruptions: if the Granite is required to close temporarily because of AHS requirements then every reasonable effort will be made to ensure that make-up games can be re-scheduled during the 2020-21 season's timeframe.
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- Administration fee: all refund transactions will be subject to a \$20 administration fee to help cover the credit card fees and administrative labor.

With respect to the Granite's refund policy, it may be important to point out that the policy is crafted in such a way to both protect our curler's financial interests and to ensure that the Granite is future viability.