

Team Information for Parents/Players – HORNETS Photo Day

Hello Hornets Parents (and Players),

All photos will be taken by Mojo Sports Photography Calgary on Sunday May 4th, 2025 at the Brentwood Community Association (upstairs).

Please arrive 15 minutes BEFORE your photo time slot. Photos will be done upstairs.

Parents are respectfully asked to stay out of the photoshoot room. We will adjust gear and fix hair the best we can to ensure the best photo possible of your child.

Players please line up and wait with your team until the parent volunteer gives you the go ahead to come upstairs as a team.

If we are running ahead, we will start early on individual photos. Team photos are done as a group shot, so if someone is late we will do our best to hold out for their arrival but we will give priority to staying on schedule and may have to proceed without them, they will then be marked as absent on the team photo. They will not be photoshopped into the team photo. We will accommodate their individual photo however there could be a wait time to do so.

We ask that **NO BALLS/BAGS** be brought into the photoshoot room please.

Online Ordering Information

Calgary Hornets Lacrosse will provide each player with one printed memory mate that includes a 5x7 individual photo and a 7x5 team photo. Parents are welcome to order packages, prints, digital downloads or specialty a la carte items at their own cost.

Hornets has provided Mojo Sports with the email addresses of parents that will match up with their player's QR code used on picture day. Parents will receive an email with their child's photos that will take them to our ordering platform. Any incorrect information provided to us on the CSV from the league will transfer into our online shop – if this happens reach out and we can manually correct the error (if it is incorrect on the QR sheet please reach out ASAP to have it manually corrected in our system and to ensure it is listed on the team photo correctly). If we see anything out of the norm on photo day we will ask for clarification of spelling, capitals within a name (ex. MacDonald) and hyphenated names but can't guarantee we will catch everything.

We encourage you to keep your QR code paper (handed back to managers on photo day to give to players/parents) in the event we are given an email address with a typo – this is a secondary option so you can log onto the shop and enter your player's QR code to access their photo gallery in the event that you don't get the email (check your junk/spam folder). In an effort to limit emails, please only reach out if you have checked your spam/trash folder and your QR code doesn't work in the online gallery (QR codes will only work once the gallery has been released for the whole league). We expect to release the photo gallery usually about one week after the photo day for the whole league.

Ordering deadline

Free shipping deadline is set: last day for free shipping is **MONDAY MAY 19, 2025**. Orders submitted on Tuesday May 20th forward will incur a shipping fee set by the lab (usually starts around \$13).

Typically, it takes the lab 1-2 weeks after the free shipping deadline for them to get the batch order of products back to us. Once your order is placed it is sent to the lab so we are not able to change orders once they are placed – please ensure you have ordered exactly what you want and that you have double checked the crop of each photo. Orders will be handed off to Hornets Lacrosse as soon as they are in. Managers will be emailed from the league to pick them up and distribute them to their team (**around the 1st week of June**).

This should sum it up. We look forward to working with Hornets again and seeing all the new and returning faces, can't wait to see all the smiling faces on photo day!

Warmest Regards,
Alvina Bissoon I Owner/Operator
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