

# **VOLUNTEER POLICY, ROLES & POINTS**

## **PURPOSE**

To encourage all Club members to become actively involved in the operation and success of our Association by way of volunteering their time at the Club and Team levels (during the season and/or in the offseason).

Many of our Club members are unaware of how much volunteer work and fundraising is necessary to operate and administer a quality program. The volunteer bond program was introduced to encourage members to step forward and help. The time commitment is not unreasonable, and the help is beneficial and appreciated. **Participation in the volunteer bond program is a mandatory component of registration with our Club.** 

#### COMMITMENT VIA PERSONAL INVOLVEMENT

Our Club requires families to fulfill volunteer commitments by fulfilling job(s) either during the season or in the off-season according to the following structure:

# **AGE GROUP REQUIREMENTS:**

# U7:

- Team job required (jobs will be filled once teams are formed
- U7 Team Jobs: Manager, Treasurer, Photo Liaison, Social Organizer, Social Media, Misc / On Demand Jobs
- If no team job available, then a family will need to fulfil a help with a club job
- 100 Points/Player
- \$200 Volunteer Bond/Player

#### U9-U17:

- Club job required
- Team Job required (jobs will be filled once teams are formed).
- Exemptions from a team job are; Board Members; Head Coaches; Managers; Age Division Coordinators; Tournament Coordinators and Committee Members
- NOTE: In some cases those exempt from a team job, may be asked to complete a session in the box, or another small job.
- 200 Points/Player (20 hours of volunteer hours)
- \$600 Volunteer Bond/Player

## **POINTS:**

- All jobs are given a point value (400 points; 200 points; 100 points and 50 points)
- Some Club jobs also cover the club and team job component ie: Board Position, Head Coaches, Age Division Coordinators, etc.)

## **IMPORTANT NOTES:**

- **FAMILY MAXIMUM:** More than one player Family bond maximum is 400 points total
- NON-PARTICIPATION FEE: Those that are unable to help during the pre-season or season, can choose the non-volunteering fee at the time of registration and will be charged a \$600 fee during the registration process per player up to \$1200

## APPROVED VOLUNTEER OPPORTUNITIES

# **Club Level Volunteer Positions**

(These positions below with 400 points fulfill both club and team requirements and clears the family maximum volunteer bond)

Position	Description	Points
Board Member	Executive leadership posn	400 Points
Head Coach	Leads Team;	400 Points
Social Media Coordinator	Handles Social Media for	400 Points
	Club – full year	
Club Goalie Mentor	Oversees Goalie Sessions and	400 Points
	sees goalies one on one	
Hive Comm. Members (8)	Organizes Tournament and	400 Points
	oversees over weekend;	
	January – June	
Icebreaker Comm (8)	Organizes Icebreaker (Jan –	400 Points
	April)	
Icebreaker Lead	Organizes Icebreaker (Jan –	400 Points
	April), etc.	
Hive Tournament Lead	Organizes Hive (Jan – June)	400 Points
	with Committee	
Canada Day Committee (9)	Oversees participation in	400 Points
	Canada Day Tour (2026); and	
	works 4 day event	

ASSI. Coach ASSISTS Head Coach 200 PTS	Asst. Coach	Assists Head Coach	200 Pts
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Volunteer Coordinator Club	Oversees Vol. for season	200 Pts
Goalie Gear Coordinator	Oversees Goalie gear	200 Pts
	inventory, dist. and return	
Jersey Coordinator	Manage Jerseys, etc. and	200 Pts
	oversees distribution and	
	return	
Photo Day Coordinator	Organize Photo Day and	200 Pts
	Handout to teams	
Shorts Coordinator	Organize handout at	200 Pts
	Icebreaker, etc.	
Camp Coordinator	Organize camps Fall and	200 Pts.
	Winter; Coach vol. for	
	sessions	
Volunteer Appreciation	Organize Club Volunteer	200 Pts
Coordinator	Appreciation Night with	
	Committee	
Casino Volunteers	Works (1) shift over 2 day	200 Pts
	event	
Countroom Volunteer Casino	Works 1 shift over 2 day	100 Pt
	event	
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Evaluation Volunteers	Check-in: Pinnies: Floor	5 hour shifts - 50 Pts

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	Leads, etc.		
Tournament Volunteers	Fill Shift Spot(s) at Icebreaker	5 hour shifts -50 Pts	
	or Hive Tournament		
Roughneck 50/50 Ticket	Attends scheduled	5 hour shift – 50 Pts	
Sellers	Roughneck Game for Club		
	and sells 50/50 Tickets		
Equipment Distribution Vol.	Helps with distribution and	5 hour shift – 50 Pts	
	return/inventory of		
	equipment		
Icebreaker, Hive & Canada	Help at event(s) with various	5 hour shift - (50 pts)	
Day Volunteer	jobs		
Miscellaneous/On Demand	Various Club Support	5 hour shift (50 Pts)	
Roles	Activities as needed (Pre-		
	season and Season)		

## **TEAM LEVEL VOLUNTEER POSITIONS**

(These positions support individual teams and fulfill team-level requirements)

Team Manager	Liaison between Parents and	400 Points ** can choose	
_	Bench Personnel;	when registering	
	Communications, and keeps		
	track of team volunteering		
	and scheduling and reports		
	to ED		
Trainer (U13– U17)	Provide on bench medical	200 Points	
	support		
Team Treasurer	Manage team finances	100 Points	
Jersey Parent	Manage team jersey	100 Points (could be 2	
	collection, distribution,	people)	
	ensures both sets at all		
	games		
Photo Liaison	Coordinate team photo on	50 Points	
	Photo Day, Picks up photos,		
	distribute		
Scorekeeper/Timer	Official Game Duties (Min. 8	100 Points	
	games		
Shot Clock Operator/Penalty	Operates Shot Clock during	100 Points	
Box	games, or Penalty Box Rep.		
	(Min 8 Games)		
Social Coordinator	Organizes team social events	100 Points	
Tournament Liaison	Coordinate Team	100 Points	
	Tournament(s) -Register;		
	Collect Funds from Players		
Social Media Person for	Takes photos and send to	100 Points	
Team	Club Social Media Person		
Misc/On-Demand Roles	Various team support	50 Points	
	activities as needed		

# REPORTING RESPONSIBILITY

- It is each family's responsibility to ensure they meet the Volunteer Bond Program commitments and ensure that their job(s), points and hours are reported accurately to the club (Club Volunteer Coordinator or Executive Director).
- The Manager of each team will aid families with the tracking of their Bond.
- Your volunteer choice(s) is/are listed on your completed registration form.
- THERE IS NO GUARANTEE THAT THE JOB YOU SIGNED UP FOR IS THE JOB

(VOLUNTEERING) YOU WILL BE DOING. ANOTHER JOB WILL NEED TO BE COMPLETED TO FINALIZE YOUR VOLUNTEERING COMMITMENT.

• IF YOU CHOOSE THE NON-VOLUNTEERING OPTION, THIS DOES NOT COVER TOURNAMENTS.

# **IMPORTANT NOTES**

- There is no allowance for partial volunteering or carrying over of points to the next season
- Volunteer hours are valid for the current season only (except in the case of our Casino which happens every 18-24months, and could be any time through the year).
- Each family may only hold ONE position per team
- Only pre-approved volunteer roles count toward requirements (If unsure contact the Club Volunteer Coordinator or Executive Director)
- All volunteer commitments must be completed by the end of the current season

#### **REFUND POLICY**

In the event a member family chose not to volunteer or knew they were unable to volunteer when they registered for the season (special circumstances) but then completed the volunteering commitment (or partial), then a refund (or partial refund) would occur to that family. The member family should contact the Executive Director who will confirm this with the Club Volunteer Coordinator, Team Manager or Team Volunteer Coordinator. Refunds take place after the season concludes (July – August)

# **QUESTIONS OR CONCERNS?**

For questions regarding this Volunteer Policy, please contact:

**Club Volunteer Coordinator or Executive Director** 

Email: vol-coord@hornetslacrosse.com or executivedirector@hornetslacrosse.com.