

## **DIRECTOR OF MANAGERS REPORT (2025/2026)**

From: Dawn Corbett

*I have served on the Board for the past four years. After three years as Communications/Social Media Director, I had hoped to transition into the Secretary role following the last AGM. During that time, I was also serving as Team Manager for my daughters' teams — a role I truly loved. Through those experiences, along with feedback from players and parents, I recognized an opportunity to better support and develop Sting Team Managers. This led to the proposal and creation of the Director of Managers position.*

*The role focused on supporting managers, improving communication, and helping create a more consistent experience for players and families across the association. It also served as a liaison role between families, coaching staff, the Board, Officials, and OWHA, while ensuring strong communication and a positive experience for everyone involved.*

*This season began quickly, with an early focus on establishing clear expectations and accountability for managers, particularly around communication and organization. To help support managers in their roles, I developed and shared templates and resources for emails, activities, and team communications, with the goal of helping managers feel confident taking on leadership responsibilities. The role was primarily focused on House League, while also working collaboratively with the Competitive Director when needed.*

*Throughout the year, I appreciated the opportunity to work alongside dedicated managers and learn from their enthusiasm, care, and commitment to their teams.*

### **Summary of Actions**

- Assisted with Competitive Managers Meeting - provided input when required
- Created and Implemented a Team Managers' Procedure Booklet
- Created a House League Managers' Timeline Checklist
- Created and tracked spreadsheet for Team contacts (Bench staff)
- Tracked and sent Mandatory Forms on Website (Cell phone, media release, medical, code of conduct for both player and bench staff)
- Sat in on Coaches Meeting and provided input when required
- Hosted a series info sessions for Managers and Coaches to help get their teams/season set up (focused on timelines, Ramp, team procedures & equipment coordination)
- On-going communication (fielding questions and provided information as needed)
- Worked with Registrar in Team Rostering discussions to ensure Team Managers had a chance at being on the Roster to have a female bench presence
- Helped with Resignations/Exit interviews of coaching staff and Board members
- Sent pertinent league information to Managers throughout the season (ie: team photos, policies, parent/player info, Owha changes, Sting events, etc.)
- Sounding board for feedback from Managers/Teams
- Helped organize and track unpaid player tournament fees & solutions to ensure volunteers are not out money
- Tracked volunteer/Buy-out for teams
- Liasion between Help Desk for Ramp support for teams
- Liasion to get training for Timeclocks
- Contact for all teams for Gamesheet changes/ errors to COLGHA HL Convenor

- Initiated a new non-voting role, "Trainer Ambassador" (Volunteer) and Dr. Allison Small was appointed to assist Trainers in the 2026/27 season
- Helped address parent conflicts and solutions
- Assisted in various areas at the Home Tournament as needed
- Mentored new Managers coming on later in the season

**DESCRIPTION OF ROLE:**

The Director of Managers is dedicated to overseeing the operations of House League Team managers (& Competitive Team Managers working with the Competitive Director) and providing leadership & resources. They establish a vision for teams that promote fairness and equal opportunities. By monitoring the weekly operations of house league team managers, the DOM concentrates on evaluating how team managers perform in key areas such as organization, leadership, team spirit, responsibility, influence, goal setting, and ensuring that their teams' actions align with the objectives of the association. The Director of Managers offers support and resources to Team Managers regarding registration, booking, and preparation for both home and away tournaments, and managing logistics like ensuring Game Codes are ready before games and having timekeepers arranged. Additionally, the DOM can serve as a resource between the OWHA and the team. Goal setting is another area where the DOM can motivate team managers, whether it involves organizing a team dinner every quarter or focusing on development and long-term direction for their teams. The Director of Managers will provide monthly progress reports to the Board of Directors or as needed, and collaborate with other Directors when necessary to achieve shared goals. The DOM also assists team managers in consistently acting in the best interests of the Association as a whole. Furthermore, the DOM plays a role within the Board of Directors in making decisions that affect the broader business of the Association. The role of the Director of Managers encompasses not only supervising team managers to ensure tasks are completed effectively & fairly, but also recruiting new managers for upcoming seasons, evaluating current managers, and challenging them to achieve higher standards, while promoting a fun, safe environment for their teams.