



Innisfail Minor Hockey Association

P.O. Box 6028
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www.innisfailminorhockey.com

Grievance Form Cover

The Grievance Form has been created to provide any member/non-member the opportunity to document your concern or complaint; provided that you have first contacted the appropriate Innisfail Minor Hockey Association (IMHA) volunteer and the concern or complaint has not had a satisfactory resolution.

The protocol to address concerns with the person or group involved is the following order:

1. Coach/Manager/Parent Liaison of the team involved
2. Age Group Director
3. IMHA Board

Please note that the IMHA Executive Board will discuss your documented concern or complaint, made in good faith, with the utmost discretion abiding by our board Code of Conduct. IMHA will strive to resolve the matter in the most appropriate timely manner.