



AN IHG® HOTEL

GROUP ACCOMMODATION CONTRACT

Holiday Inn Express & Suites Kelowna East, 1620 Powick Rd, Kelowna, BC, V1X 7G5 | Tel: 778-484-2999 | Fax: 778-484-1995

Group Detail Information

Dates of Stay	April 11-13; April 25-27; May 02-04; May 16- 19; May 23-25; May 30-June 1, 2025 (2 Nights)	Hotel Group Contact:	Arshpreet Anttal: Supervisor		
Booking Date	December 15, 2024				
Group Code	MST, MS2, MS0, BBM, MST	Hotel Contact Information:	☎ 778-484-2999		
Group Name	Minor Softball Tournament 2025 Master		📠 778-484-1995		
Event			✉ fdsuperylwea@photels.ca		

Client Information

Client Name/Position					
Organization					
Address					
City		Province		Postal Code	
Telephone		Email			

Tentative Basis: This hotel booking is being offered to: Minor Softball Tournament 2025 Master (hereinafter referred to as the "Group") on a tentative basis until **December 18, 2024**. If this contract and guarantee (where applicable) have not been received back signed by the contract due date, the: Holiday Inn Express & Suites Kelowna East (hereinafter referred to as the "Hotel") will release the rooms held under this Agreement for resale.

Important Date Reminders

Contract Due Date	December 18, 2024	Block Release/Cut-off Date:	January 30, 2025		
	Rooming List and Master Guarantee/Payment ()		Individual Guest (X)	X	

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Guest Room Accommodations

Subject to completion of this contract, the Hotel agrees to provide the following guest rooms to the Group, for this

Arrival & Departure	QTY	Room Type	Nightly room rate plus applicable taxes
April 11-13, 2025	40	2 Queen Beds (30-TQNN); King Bed w/sofa pull-out (10-KSBN)	\$ 163.00
April 25-27, 2025	55	2 Queen Beds (45-TQNN); King Bed w/sofa pull-out (10-KSBN)	\$ 163.00
May 02-04, 2025	55	2 Queen Beds (45-TQNN); King Bed w/sofa pull-out (10-KSBN)	\$ 179.00
May 16-19, 2025	50	2 Queen Beds (40-TQNN); King Bed w/sofa pull-out (10-KSBN)	\$ 189.00
May 23-25, 2025	20	2 Queen Beds (10-TQNN); King Bed w/sofa pull-out (10-KSBN)	\$ 189.00
May 30-June 01, 2025	55	2 Queen Beds (45-TQNN); King Bed w/sofa pull-out (10-KSBN) 2 Queen Beds (TQNN); King Bed w/sofa pull-out (KSBN)	\$ 189.00

Room rates are \$10 rebate-able in Canadian dollars, do not include applicable taxes of 16%
Rates are based on double occupancy, each additional adult will be charged an extra \$10.00 per night

Guest room rate includes

- ✓ Free fresh hot breakfast (buffet style) 7 days a week 6:30 AM – 9:30 AM *Please note breakfast hours will not be modified*
- ✓ Free parking
- ✓ Complimentary WIFI
- ✓ Indoor pool & hot tub
- ✓ Onsite business center
- ✓ 24-hour fitness center
- ✓ Onsite guest coin-laundry

Reservation Procedure



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When calling to inquire about their room(s), individuals can call the Hotel at **778-484-2999** and mention

Group Name: "Minor Softball Tournament 2025 Master" or Group Code: " ".

Check-in time is 4:00 pm and check-out time is 11:00 am (late check-out and early check-in are based on an individual bases and are NOT guaranteed).

GUEST ROOM BLOCK RELEASE/CUT-OFF DATE: January 30, 2025

The Group will provide confirmation for all rooms by the cut-off date noted above. Any unassigned Guest Rooms will be returned to the Hotel's inventory on this date. **Each Guest Room reservation must be guaranteed to a valid credit card.**

Payment Method

Master Bill / CC Authorization: <small>(All rooms will be charged to a master account and paid for by a Credit Card Authorization form filled out at returned by organizer)</small>	Individual Guest <small>(Each guest making a reservation from the group block will be responsible for their own guarantee and payment)</small>	<input checked="" type="checkbox"/>
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Terms & Conditions - Holiday Inn Express & Suites Kelowna East

TAXES

The following taxes apply to accommodations, and are subject to change without notice:

City Tax: 3%

GST: 5%

PST: 8%

Total Guest Room Taxes = 16%

CANCELLATION POLICY

Cancellation of the Entire group must be advised in writing on or before 21 days prior to arrival.

Cancellation of Individual reservations must be made 24 hours prior to arrival or a one-night room and tax will be charged to the credit card on file.

GUARANTEED RESERVATIONS

All reservations must be accompanied by an accepted credit card. The Hotel will not hold any reservations unless secured by this method. Pre-paid credit cards or Visa Debit will not be accepted.

This Agreement, together with the schedule and riders attached, constitute the entire Agreement between the parties. This Agreement may only be modified in writing and must be signed by both parties.

When signed below by an authorized representative of both parties, this Agreement will constitute a binding contract between the Group and the Hotel.

CHECK-IN REQUIREMENTS Individual Reservations

We require photo ID and a valid credit card (names must match) to complete check-in process. We will run a pre-authorization on the credit card for a minimum of \$100. Hold must cover total charges of nights stay plus security hold. We will be unable to check-in any guest without a credit card and ID, as a result the reservation may be



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cancelled. *Must be 19+ to check-in to this property. Underage children must be accompanied and supervised by an adult. This is the policy for individual reservations.

PLEASE INFORM YOUR GROUP TO ENSURE THERE ARE NO SURPRISES AT CHECK-IN

Organizer Name / Signature	Date
Arshpreet Anttal- Supervisor	Date
<i>Arshpreet Anttal</i>	December 15, 2024

Internal Use Only: Group built in Opera Group moved to Definite Booking link sent (if applicable)

Rooming list entered into Opera (if applicable) Master folio set up with credit card (if applicable)

Rooms preassigned Keys made Master folio receipt emailed



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CONDUCT AGREEMENT

Group Name:	Minor Softball Tournament 2025 Master		
Dates of stay:		*On-site	Name:
		Leaders:	Phone:

Thank you for choosing our hotel for your group’s event. We are committed to making your stay smooth, successful, and memorable. We look forward to your support, in order to achieve this goal.

THE GROUP AND ITS LEADERS COMMIT TO:

Adhere to the hotel’s **quiet hours from 10:00 PM to 7:00 AM**, avoiding excessive noise during these times on any part of the hotel property.

Ensure that **minors are always supervised** in every area of the hotel, including the pool, parking lot, and all public spaces. **Failure to do so will result in immediate call to the organizer.**

Show the highest level of respect towards the hotel, its property, staff, and other guests at all times.

Refrain from rough play, disruptive behavior in all common areas, or harassment of other guests. **Such actions will not be tolerated anywhere on the property.**

Promptly report any damage to the hotel, regardless of the cause or responsible party. Group members will be held accountable for any damages resulting from negligent behavior.

Keep all-nighttime **socializing confined to guest rooms** or designated hospitality rooms, where applicable.

Vacate reserved meeting areas promptly after the allocated time has passed. These areas are intended for specific purposes and are **not meant for extended socializing**. No alcohol is permitted in these spaces.

Understand that **excessive noise complaints will not be tolerated**. Management and security have the authority to evict guests who do not comply with this policy. If necessary, the police may be involved.

Strictly follow the hotel’s alcohol policy: **No alcohol is allowed in any public areas of the hotel**, including the breakfast bar, lobby, pool, hallways, guest lounges, and parking lot. Violations will result in immediate action, up to and including eviction from the property without a refund.

Acknowledge that the **hotel is private property**. Management and security **reserve the right to evict** any person(s) found violating the property rules without refund.

Organizer Name / Signature	Date
Holiday Inn Express & Suites Kelowna, Representative	Date
<i>Arshpreet Anttal</i>	December 15, 2024