

## **BEHAVIOUR MANAGEMENT POLICY**

**ARTICLE I** A Policy respecting **INAPPROPRIATE BEHAVIOUR AND ACTIVITIES IN CITY OF KITCHENER PARKS AND RECREATION DEPARTMENT FACILITIES** such as arenas, recreation centres, swimming pools, parks, sports fields and associated parking lots.

**Section I** **Policy Statement**

The City's Parks and Recreation facilities exist to provide residents with opportunities to participate in recreational and leisure activities in a safe and positive atmosphere. The City will endeavor to encourage the most supportive climate possible so that all people may enjoy these facilities. Each visitor to Parks and Recreation facilities is expected to behave or act in a manner that respects the rights of others so that they may use and enjoy them.

It is understood that organizations that rent City facilities must take **PRIMARY** responsibility for the behaviour and actions of all persons associated with their program or event.

**ARTICLE II** **Goals of the Policy**

**Section I** To encourage appropriate behaviour and activities in all Parks and Recreation facilities.

To promote a safe and positive atmosphere in all Parks and Recreation facilities.

**ARTICLE III** **Inappropriate Behaviour and Activities**

**Section I** For the purposes of this Policy, the focus is on positive behaviour of any person present at or using Parks and Recreation facilities. Behaviour and activities that obstruct or hinder the rights of others to use and enjoy Parks and Recreation Department facilities is unacceptable and prohibited.

**Section ii** Activities that are unacceptable and prohibited include:

- a) Creating a disturbance
- b) Fighting/molesting/harassing
- c) Using profanity/obscene language directed at/or disturbing to others
- d) Vandalising property
- e) Intimidating/threatening others
- f) Disrupting a program or event
- g) Engaging in horseplay, causing unsafe conditions
- h) Wearing attire or displaying material intolerant of human rights
- i) In-line skating/skateboarding/bicycling, except where permitted at Parks and Recreation facilities
- j) Littering



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- k) Blocking corridors/thoroughfares/stairways/exits
- l) Causing unsanitary conditions



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**ARTICLE III**    **Inappropriate Behaviour and Activities**

**Section iii**    Activity contrary to Canadian Criminal Code, other federal statutes, provincial statutes and municipal by-laws and policies.

**Section iv**    Other activity as may be prohibited from time to time by further resolutions of City Council.

**Section v**    The list of inappropriate behaviour and activities will be posted at all Parks and Recreation facilities in a prominent location. Copies of this policy will be available upon request at the facility where staff are on duty.

**ARTICLE IV**    **Enforcement Options**

**Section i**    The Parks and Recreation staff are authorised to take the following enforcement steps at a Parks and Recreation facility if inappropriate behaviour or activities are observed or reported.

**Section ii**    **Enforcement Steps**

- a) Witness, or receive a report on, inappropriate behaviour or activity
- b) Assess situation
- c) Verbal requests to refrain from a prohibited activity
- d) Verbal warnings to refrain from a prohibited activity
- e) Verbal directions to leave the property, citing as the reason the failure to refrain from a named prohibited activity
- f) Upon refusal, call City Security or Police
- g) Advise Supervisor/On call personnel
- h) Prepare a report including: activity, action taken, identification of offender including name, phone number, address

**ARTICLE V**    **The Consequences**

**Section i**    Anyone who commits inappropriate and prohibited behaviour or activity under ARTICLE III Sections ii, iii, and iv, **may be ejected from the facility immediately and prohibited from returning to a program or event for a period of time.**

**ARTICLE VII**    **Implementation:**

**Section i**    The policy will take effect in June 1999.

Approved by City Council June 21, 1999



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