

# CONCESSION SHIFTS

September 25, 2011 (revised Oct, 2016)

Dear KMH and Can Skate parents,

**It has been brought to our attention that there are questions regarding the weekend booth shifts** that need to be answered. The intent of this letter is to clear up any uncertainties, and clarify what your weekend responsibilities include.

## **Understandably, those who are new to our organizations question why are parents asked to work the concession?**

Kitscoty Minor Hockey, and Can Skate are the primary user groups of the Kitscoty Arena. Every year profits from the concession are turned over to the Arena Board to help cover expenses directly related to maintaining and running the arena. Without funding from the concession the Arena Board would have to look to us for money in the form of increased fees, and additional fund raising. So although working in the booth may be perceived as an inconvenience it does directly benefit **all** our families.

## **How was it determined which weekend my family will work?**

Family names were divided into 3 buckets. The first bucket contained only names of Atom families and KMH board members. Because the Atom families are responsible for Scheduling the weekends, they were separated out and drawn first to ensure that there would be at least one atom family scheduled per weekend. All other KMH and Can Skate family names were put into a second bucket which was drawn at random. Effort is made to minimize the number of inexperienced workers on a given weekend.

## **When do my shifts begin and end? How many hours can I expect to work?**

The first shift begins Friday at 5:00 pm and the last shift ends Sunday when the teams have been fed and clean-up has been done following the final game of the day. Concession workers are not required to work Rec games. The exact number of shifts you will work varies from weekend to weekend depending on the number of games scheduled.

## **How will we know what our schedule will be for our weekend?**

The Atom parent whose name appears first on your weekend is responsible for arranging the shifts for that weekend. They will contact you earlier in the week to find out what times work best for each family, and will notify you once the schedule is complete.

## **What if I can't commit to my scheduled weekend? Can I hire my shifts out?**

If your family was drawn on a weekend that does not work for you, and you are unable to commit to at least 50 % of your shifts, you must find someone within KMH or Can Skate to trade weekends with you, or **YOU MAY CHOOSE TO HAVE YOUR \$500 BOND CHECK CASHED**. You **MAY NOT** hire out your entire weekend. In order to ensure that the booth runs efficiently there should be a minimum of 2 adults per shift. When parents hire out the whole weekend it makes scheduling shifts very difficult. If you are able to work most of your weekend, but still need to hire out the occasional shift there is list of trained, board approved people you may hire from posted at the arena. You **MAY NOT** hire anyone who's name does not appear on the list. **It is your responsibility to pay the person you hire**

**\$15.00/hr.** You may of course ask another parent from within the organization to fill in for you if you prefer not to hire a replacement.

**We are new to the community and don't know anyone we can trade with. What should we do?**

The first step would be to ask your Director or a parent from your group if they know of anyone who may be willing to trade with you. If you trade weekends please notify Shelley Daren at 780-871-3104.

**What are the consequences for families who choose not to fulfill their concession duties?**

In the event that a family does not show up for any of their shifts or fails to arrange a suitable replacement for the shifts they are unable to work, the Arena Board will cash their \$500.00 bond check. Please keep in mind that neglecting your concession duties selfishly increases the burden on the other families in your group.

We understand that everyone is busy with work and family. Even though it may seem inconvenient the purpose of working our concession is to lighten the financial obligations of our members. If this is not a concern for your family then please look at your weekend as a chance to get to know members of our organizations that you may not otherwise have reason to engage, and as an opportunity to strengthen ties to your community.

Respectfully,  
KMH Board of Directors  
KFCS Board