



Lakewood Refund Policy

Effective: January 2025)

GENERAL:

- Lakewood Soccer Association (LSA) the registration of players for the Lakewood zone in the Saskatoon Youth Soccer league, as well as other camps and academies associated with Lakewood programming. Payment is required for participation in said programs. As such the refund policy herein, describes the process in which LSA conducts refunds for each of the programs it directly oversees.
- Lakewood Soccer Association reserves the right to use discretion when addressing any terms of the Refund Policy.
- While we can appreciate that personal circumstances may change, we have set this policy because it is impossible to properly plan and operate as a club without such a policy in place. Withdrawal from a team after accepting a position puts the club and team in the unfortunate situation of not being able to fill the position with another player.
- If a player has decided to withdraw from a season or camp, they can request a registration fee refund. This request must be sent to the Lakewood Registration Coordinator at registration@lakewoodsoccer.com. Requests cannot be considered unless they are clearly communicated.

LASKEWOOD SOCCER CAMPS AND ACADEMIES

- This refund policy applies to players registered in any LSA camps or academies
- Refund Timelines - program withdrawals:
 - More than 14 days before the start of the program, participants will receive a full refund minus a \$50 admin fee.
 - Less than 14 days before the start of the program, participants will receive a 75% refund minus a \$50 admin fee.
 - After the start of the program, no refunds will be issued.
 - In the case of serious injury or illness, athletes are eligible to receive a full refund for the number of sessions missed. A doctor's note is required.
 - Families who relocate more than 50km away and can no longer attend training and/or games must inform Lakewood of a minimum of 14 days prior to their withdrawal in order to receive a prorated refund for the remaining training sessions and/or games.
- Refund Method - registered participants may choose one of the following options:
 - Donate refund to Lakewood's Ways and Means Fund.
 - Credit to be held and used on future registration within the following 12 months. If uncollected after the 12-month period, the credit will be donated to the Lakewood Ways and Means Fund.
 - Refund in the manner in which payment was received.

LAKWOOD SOCCER ASSOCIATION TEAMS

- This refund policy applies to Lakewood Soccer Association formed teams participating in the Saskatoon Youth Soccer Leagues during the indoor and outdoor seasons, as well as the Prairie Soccer League (PSL) – U13 teams only - during the outdoor season.
- If for any reason, a season is cancelled by a governing body, refunds will be prorated for the remainder of the season.
- Uniform kit fee is non-refundable.
- Refund Timelines - program withdrawals:
 - Team entry deadlines will be posted on the LSA website to ensure members have adequate knowledge of when and how to access refunds if they are required.



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- Any player withdrawals on or before 14 days prior to team entry deadline will be refunded 75% of their total registration fees minus an admin fee \$50.
- Any player withdrawals 7 days or less from the team entry deadline, no refunds will be issued, and the total registration fees for the season will be owed to Lakewood Soccer Association, unless the family has relocated or there is a serious injury or illness which requires the player to miss more than 30 consecutive days. For a serious injury and/or illness a medical note is required right after the injury and/or illness occurs, and medical advice has been sought.
- Refund Method - registered participants may choose one of the following options:
 - Donate fees to Lakewood's Ways and Means Fund.
 - Credit to be held and used on future registration within the following 12 months. If uncollected after the 12-month period, the credit will be donated to the Lakewood Ways and Means Fund.
 - Refund in the manner in which payment was received.