

## Macdonald Minor Ball Association

### Refund Policy

Macdonald Minor Ball Association (MMBA) acknowledges that there are situations where a refund of registration fees is appropriate. However, we need to ensure MMBA does not incur a financial loss as a result of any fees that we have already paid on behalf of that player. We also need to respect the time invested by our volunteers in managing our registrations, and in order to provide a fair balance between individual choice and the interests of MMBA, we have established the following refund policy:

- 1) If a refund is requested before April 21, 2021 MMBA will refund the registration fee in full minus a \$20 processing charge.
- 2) If a refund is requested after evaluations/team formations but before the start of the season, we will refund 50% of the registration fees.
- 3) For players who make the AAA Winnipeg South Wolves teams, the fees they have already paid to MMBA will be transferred by MMBA to Winnipeg South and will be credited as partial payment of their AAA team fees.
- 4) For players who transfer to play for a different AAA team, and upon confirmation that their transfer has been officially approved by Baseball Manitoba, we will refund their registration in full minus a \$20 processing charge.
- 5) After the start of the season, partial refunds will be considered only for exceptional circumstances like a season-ending injury.
- 6) If a player is dismissed from a team for the rest of the baseball season for extremely inappropriate behaviour, no refund will be given.

### **COVID-19**

#### Season Cancellation Policy

Should the season be cancelled prior starting due to COVID-19 MMBA will offer full refunds of fees paid minus a 5% administration fee. The administration fee will help to cover costs incurred by MMBA in the processing of the collection and refund of registration fees.

#### Season Change Policy

Should the timing of the season be changed by more than a month due to COVID-19 and a refund is requested, MMBA will offer full refunds of fees paid minus a 5% administration fee. The administration fee will cover costs incurred by MMBA in the processing of the collection and refund of registration fees.

Any refund requested that is not related to the COVID-19 Season Cancellation Policy or Season Change Policy will be subject to the normal refund policy of MMBA. Consideration will be given to requests made on a medical basis provided the request is accompanied by a doctor's note.

Reviewed April 2021