

# Medicine Hat Soccer Association

## REFUND POLICY

**All requests for refund must be received by email** at [admin@medicinehatsoccer.com](mailto:admin@medicinehatsoccer.com).

Requests for refunds will withdraw the player from the entire season

### **After registration, PRIOR to the 1<sup>st</sup> day of sessions:**

Registration fee - Administrative fee \$15.00

**Defining a session:** A session is considered any practice/scrimmage/match that has taken place as part of the regular scheduled season.

**NO REFUNDS will be granted AFTER 2 WEEKS into the season.**

### **If refund request is received within the first 2 WEEKS of sessions starting:**

Registration fee + Applicable deductions (see chart below)

## DEDUCTIONS CHART

Club/Age Group	Administrative Fee	Withdrawal Fee
MHSA: U4/U5	\$50.00	\$15.00
MHSA: U7/U9	\$50.00	\$30.00
MHSA: U10 – U18	\$50.00	\$40.00
RASC: All Groups	\$100.00	\$50.00

## **INJURY REFUND EXCEPTION**

A refund will **ONLY** be given to a player who has suffered an **injury preventing their return to the season.**

If a player has sustained an injury and would like to initiate a refund, we must receive an email or written request for refund. Please include how the injury was sustained, and a copy of their doctor's note.

**\*\*A doctor's note will be required to process all refunds associated with season ending injuries.**

***Refund amount will be at the discretion of the Executive Director. Considerations will include, at what point during the season the injury occurred and what program the player is enrolled.***

***Please Note:*** Any individual injured while participating in a MHSA program may be eligible to be reimbursed for some or all their medical expenses. Please ask about the MHSA's Sport Insurance when processing your refund request.