



MOOSE JAW SOCCER ASSOCIATION INC.

ADULT REFUND POLICY

GENERAL

The refund that Moose Jaw Soccer Association Inc. (MJSA) offers is intended to refund the portion of the player's fees that would have gone towards remaining games or training fees (i.e. field rentals and referee fees). MJSA will not issue a refund for non-refundable items including games that the player was on the roster for or was eligible to have played in but never played.

As a member organization of the Saskatchewan Soccer Association (SSA), MJSA must register all players, coaches and referees with the SSA. Registering players, coaches and referees enables the SSA to provide the best services to the soccer players in the province and to monitor how the sport is developing and where we can improve it. Over 30,000 players participate in the sport each year and SSA offers them technical resources to improve the standard of playing, refereeing and coaching, and an insurance policy that covers every registered player comprehensively. As such, all players, coaches and referees must pay a fee to SSA to cover the costs of these technical resources and insurance policies as well as the administrative costs that are associated with them. MJSA collects these fees from the players in our district and then pay them directly to SSA. The refund that MJSA offers does not include a refund on such items listed above.

The MJSA Refund Request Form can be found on the MJSA Website

ADULT PLAYER/LEAGUE REFUNDS

Adult player/league refunds for registered MJSA players must be requested through the MJSA Office by properly filling out the MJSA refund request form and will be processed on the date the form is received by the MJSA office.

- All refund requests will be subject to the reduction of the MJSA Administration fee and SSA Insurance fee as soon as registration/payment is received by MJSA.
- If a player submits a refund request after the season has commenced and within the first 2 weeks of the season for scheduling conflicts or a reason that they just do not or cannot play anymore this season (that is not because of injury/medical or moving) to the MJSA Office refunds of 50% of the players league fees (only) will be given back.

- Refunds after the commencement of the season will be prorated and will only be issued for medical reasons or for a family moving outside of Moose Jaw and surrounding area. The refund will be calculated on the number of games remaining the team(s) the player is registered on less MJSA administration fees and and SSA Membership fees.
- Any requests for refund due to injury **MUST** include medical documentation from a medical professional
- Any request for refund due to moving **MUST** include proof of change of address outside of Moose Jaw, SK
- No refunds will be given while a player is currently serving a suspension and will not be processed until the date their suspension is concluded.
- In the event a refund is requested for team fees, if paid by a club or Member Organization to MJSA then the refund request and fees refunded will be determined by the MJSA Board of Directors Executive.