

Morinville Minor Soccer Club

TITLE: Refund/Withdrawal/Cancellation

POLICY # 14

Created: June 25, 2020 Last updated: July 8, 2020 Board Approved: July 8, 2020
--

Version No.	Effective Date	Significant Changes
1	July 8, 2020	None

1.0 Purpose

Refunds/Withdrawals/Cancellations of a member's registration shall be made in accordance with the following schedules.

2.0 Terms

Cancellation – Cancelling a registration in progress.

Withdrawal – When a player no longer wishes to be registered or is moving/relocating but has completed the registration process with MMSC including providing payment of registration fees.

Medical – An injury or other medical reason, confirmed by a doctor's note that will prevent the player from completing the season.

3.0 Outdoor Refund/Withdrawal Policy

- **3.1** Prior to April 15th for our outdoor season there will be a refund minus a \$25.00 administration fee per registered player.
- **3.2** After April 15th there will be no refund.
- **3.3** After April 15th a medical refund will be made upon receipt of a medical/doctor's certificate minus a \$25.00 Administration fee.
- **3.4** To request a refund you must fill out the Refund/Withdrawal/Cancellation form on our website. This form must be completed in full in order to be accepted.

4.0 Indoor Refund/ Withdrawal Policy

- **4.1** Prior to October 1st for our Indoor season there will be a refund minus a \$25.00 administration fee per registered player.
- **4.2** After October 1st there will be no refund.
- **4.3** After October 1st a medical refund will be made upon receipt of a medical/doctor's certificate minus a \$25.00 Administration fee.
- **4.4** To request a refund you must fill out the Refund/Withdrawal/Cancellation form on our website. This form must be completed in full and emailed in order to be accepted.