



Re: Lac La Biche refund policy

Refund Policy

The process of determining team sizes and coaching/volunteering requirements incurs significant volunteering efforts and substantial operating costs. In the event that withdrawal from a program is necessary, the following course of actions will apply:

10% of registration fee will be charged on any player withdrawing from the program **prior** to the commencement of season floor times.

25% of registration fee will be charged on any player withdrawing from the program **after** the commencement of season floor times.

50% of registration fee will be charged on any player withdrawing from the program after the 1st week (7 days) of floor times.

NO REFUND will be provided to any player withdrawing from the program after the 2nd week (14 days), except in the event of an injury (see below).

*All requests for refunds must be in writing to the club President, by email or written letter. Requests in any other form will not be considered.

Injury withdrawals received will be treated on a case by case basis, the board of executives members may request some kind of written recommendation or instructions from a licensed physician referencing the injury of the case.

After the second week of floor times, a lack of interest or change of sport will not be grounds for a refund and will not be discussed by the Board Members.

If a parent of player is not sure whether or not lacrosse is a good fit for them we hold drop in lacrosse clinics throughout the winter. These clinics do not require registration into the program after they are completed. The clinics run once a week throughout the winter season. Location, times, and drop ins costs will be determined on a yearly basis.