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## Refunds

### **Purpose**

This policy sets out the refund process for players who wish to withdraw from the NGHA. This policy applies to both NGHA registration fees and team fees.

### **Administration fee**

All withdrawals will be charged a \$75 administration fee which will be subtracted from the potential refunded amount.

### **Non-refundable portions of registration fees**

OWHA registration fees and Hockey Canada insurance fees are non-refundable.

### **Competitive program**

Competitive players who participate in tryouts and are selected to a competitive team, and withdraw at a later date, are not eligible for a refund of registration or any team fees paid at the time of withdrawal. In exceptional circumstances, the Board of Directors may consider a refund request but is not obligated to provide a refund.

### **House league**

No refunds after September 1.

### **Fundamentals program**

No refund after October 1.

### **Questions**

Please contact the Director, Policy Risk and Safety at [NGHApolicy@gmail.com](mailto:NGHApolicy@gmail.com) for any questions on this policy.