

Newfoundland and Labrador Soccer Association



Dispute Resolution Policy

March 2026

1.0 Purpose

The Newfoundland and Labrador Soccer Association (NLSA) recognizes that some appeals may be resolved efficiently and collaboratively without proceeding to a formal appeal hearing. The purpose of this Policy is to provide Parties with the opportunity to resolve a dispute through a voluntary and confidential dispute resolution process after an appeal has been filed under the NLSA Appeal Policy, but before the appeal is screened or heard.

Negotiated settlements are encouraged wherever possible, as they are often preferable to formal appeal outcomes.

2.0 Application

2.1 This Policy applies only to appeals filed under the NLSA Appeal Policy.

2.2 Dispute resolution under this Policy may occur only if all Parties to the appeal agree to participate

3.0 Dispute Resolution Process

3.1 Where the Parties agree to pursue dispute resolution, the appeal shall be temporarily stayed pending the outcome.

3.2 The process may include negotiation, facilitation, or mediation, and may involve a neutral third party acceptable to the Parties.

3.3 The neutral third party shall determine the format of the process and may establish timelines for its completion.

3.4 Unless otherwise agreed, the costs of the dispute resolution process shall be shared equally by the Parties.

3.5 Where appropriate, the neutral third party may be a member of ADR Newfoundland and Labrador or a mediator acceptable to the Parties.

3.6 If Canada Soccer or the Sport Dispute Resolution Centre of Canada (SDRCC) involvement is relevant and agreed to by the Parties, the matter may be referred to their mediation services.

4.0 Outcome

4.1 If a negotiated settlement is reached, the agreement shall be documented in writing and signed by the Parties.

4.2 The settlement shall be final and binding and shall not be subject to further appeal.

4.3 Upon resolution of the dispute, the appeal shall be considered withdrawn, and the Appellant's administration fee shall be refunded.

4.4 If the dispute is not resolved, the appeal shall proceed in accordance with the NLSA Appeal Policy.

5.0 Confidentiality

5.1 The dispute resolution process is confidential and without prejudice.

5.2 The collection, use, and disclosure of personal information under this Policy shall comply with NLSA's privacy policies.