

QC Facility Rental Information:

Thank you for your interest in renting our facility. Please email facility@qcsoccer.ca if you have any questions or concerns.

All rental bookings are subject to being cancelled/rescheduled should the Club need use of the facility.

- All bookings of four hours or more (combined) require a 50% deposit to be paid upon receipt of the invoice.
- All bookings less than four hours (combined) require a 25% deposit to be paid upon receipt of the invoice.
- The QC facility has gone cashless. Invoices can be paid via debit, credit card, or cheque.
- The first four (4) parking stalls are reserved 24 hours a day. Please be sure no one parks there at ANY time. Parking is available in the other parking stalls and along the street. Do not park in the designated disabled parking stalls along the East side of the building. Your vehicle could be subject to towing.
- There are soccer nets on the field for your use, however, you must supply your own balls, pinnies, and/or any other equipment you require, including first aid items, such as ice packs and bandages. Groups are not permitted to go into the Club's equipment room.
- The two washrooms on the main floor are for your use during your rental time.
- Your invoice serves as your confirmation and official receipt. Please open it upon receipt to ensure correct time/date. <u>Full payment of the invoice is due prior to stepping on the field</u> and can be paid to the staff member at the front desk.

Facility Cancellation Policy

- 1. Bookings cancelled with 14 or more days notice will receive a full refund.
- 2. Bookings cancelled with less then 14 days notice prior to event will receive a 50% refund.
- 3. Bookings cancelled with 7 or less days notice prior to event will receive no refund.
- All Cancellation and refund requests must be submitted in writing.
- Outstanding amounts owing will need to be paid before any future rentals are booked. If a group cancels too
 many times, they may lose rental privileges and/or be required to pay in advance before another booking is
 confirmed.
- Block and/or recurring bookings are subject to a 50% deposit, with the remainder due at the first rental time. More than two (2) cancellations after the schedule has been set will result in the following:
 - You will be required to prepay for the remainder of your bookings, before your next session, or your remaining bookings will be canceled.
 - We will accept future bookings but only two (2) at a time, paid for in advance.
 - Block-booking privileges will be revoked.

Please note

- If you are the first renter of the day, a staff member will be there to open the building 15 minutes prior to your rental time.
- If you are the last renter of the day/evening, a staff member will be locking up the building within 15 minutes of your rental time ending. Please be prompt at gathering all your belongings and leaving the building.