

RED DEER RINGETTE

FREQUENTLY ASKED QUESTIONS – VOLUNTEERING

Updated: March 2025



Q: Why do I need to volunteer for the association?

A: The Red Deer Ringette Association is predominantly volunteer run. There are many, many tasks throughout the season and the off-season that are supported by volunteer efforts. By asking each family to fulfill volunteer credits, we are able to spread the load and avoid volunteer burnout. The association would not be able to continue to function otherwise.

Q: How many hours of volunteer work does it take to fulfill my volunteer credits?

A: Each player has a responsibility for 2 volunteer credits per season. 1 volunteer credit is earned for up to 3 hours volunteered. Any volunteer shifts longer than 3 hours, will earn 2 volunteer credits.

Q: Why is there an option to pay instead of fulfilling my volunteer credits?

A: Red Deer Ringette understands that some families may not be able to commit the time required to fulfill Volunteer Credits. To provide flexibility, we offer an alternative option for families to pay \$200 per player instead of completing the volunteer hours.

Q: Are there enough volunteer opportunities throughout the season to get in the hours needed?

A: Yes, from evaluations to casinos to board positions, there are many opportunities to volunteer. If you are concerned about achieving the credits, you could consider signing up for a board supporting role as many of these roles are flexible on timing.

Q: I have worked the penalty box/timelock/etc many times for my team's games, isn't that enough volunteering?

A: Team level volunteering is expected of all families and does not count towards the association level volunteering commitment.

Q: What team roles earn volunteer credits?

A: Full volunteer credits are given for the following team roles: Team Manager and Head Coach. These roles typically take a lot of time throughout the season, require training, certifications, etc.

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Q: Can my volunteer credits carry over to next season?

A: No, in order for the association to run from season to season, we can not roll forward volunteer credits. We have many families that are filling multiple volunteer roles and go above and beyond the minimum volunteer requirements each season. The only exceptions are events like Come Try Ringette or Casinos, that fall between seasons, in these cases the volunteer credits can be applied to either the previous or upcoming season.

Q: How do I know how many volunteer hours I have?

A: If you are unsure about the amount of volunteer hours you have fulfilled, email the Volunteer Coordinator at volunteering@reddeerringette.com.

Q: I received an email saying I haven't fulfilled my volunteer commitment, but I believe that I have. What should I do?

A: Near the end of the season, we will send out an email to families that have not met their volunteer commitments for the season. If you feel you have received this email in error, please email the Volunteer Coordinator at volunteering@reddeerringette.com.

Q: If I take an Executive, Director and Coordinator position, will that go towards my volunteer credits?

A: Yes, taking on an Executive, Director or Coordinator position will cover your required volunteer credits for the season. These roles are considered significant contributions to the organization.

Q: If I take on an Executive, Director or Coordinator position, how long do I have to stay in that role?

A: If you take on an Executive, Director or Coordinator position, you are expected to fulfill the responsibilities of that role for the 1 year. If you decide to step down before the season ends, you may be required to pay for any incomplete volunteer credits.