

## Candidate for Richmond Jets President

# CAROLYN HART ✓



### Carolyn's accomplishments during the Jets' 2018/19 season

- Applied for and coordinated two Hockey Canada The First Shift programs
- Applied for and coordinated screening of Timbits (H1-4) and atoMc (Atom C and Intro to Hockey) jerseys
- Applied for Esso Medals of Achievement for the association.
- Coordinated free equipment loan program for more than 30 Jets' families.
- Organized and volunteered at Jets' Opening Day
- Administered ePACT
- Director, Initiation (Hockey 1, Intro to Hockey and The First Shift)
- Responsible for Jets' website and social media
- Richmond International Bantam Midget Hockey Tournament volunteer.
- Fundraised on behalf of the Jets (Purdys Chocolates and Opening Day)

### ABOUT CAROLYN

Carolyn has been a volunteer since she was a teenager.

When her youngest son played for Seafair Minor Hockey, Carolyn volunteered with Seafair and, soon after he transferred to Richmond Minor Hockey she was invited to join the RMHA Board of Directors. Carolyn became President of RMHA in October 2014.

*While Carolyn was president, Richmond Minor Hockey Association grew more than any other integrated (male and female) minor hockey association in Pacific Coast Amateur Hockey Association.*

Carolyn has served on a variety of Pacific Coast Amateur Hockey Association committees including the Cross Ice Committee in 2017, "A" Hockey Boundary Task Force in 2016 and "A" Team Placement Review Committees. She also volunteered at Canada Hockey Place during the 2010 Olympics where she was selected to be a team leader.

As a young adult, Carolyn had a very rewarding career with Bank of Montreal. When she resigned from the bank in order to focus on her family, she was Full Service Branch Manager of Bank of Montreal, Burnaby Main Office. Previous positions included Senior Commercial Services Manager and Commercial Services Manager Vancouver South.

Carolyn earned a Bachelor of Education at the University of British Columbia and has a special interest in childhood literacy and how children learn to read.

Carolyn has been married to Richard for 33 years. Together, they have two adult children.

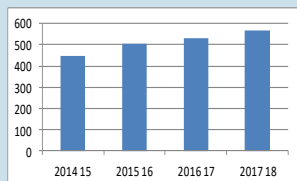
如果您需要翻譯, 請聯係:

LILY [LILYCASEA@GMAIL.COM](mailto:LILYCASEA@GMAIL.COM)  
OR ANGELA [LIONDRAGON2008@HOTMAIL.COM](mailto:LIONDRAGON2008@HOTMAIL.COM)

### When Voting, Please Consider the Following

- ~ Player Safety—We need Board Members who understand that player safety must be our top priority. Coaches must always wear helmets during practice. Players must always wear neckguards. The two-deep rule must be enforced. Special Sanctions must be applied for, etc. We must ensure compliance with rules in order for our players to be covered by Hockey Canada insurance.
- ~ Player Enjoyment—We need Board Members who treat members respectfully and who work hard to create positive experiences for all of our players. This means setting a high standard for respect, compassion and finding consensus.
- ~ Affordability—We need Board Members who understand that keeping minor hockey as affordable as possible is extremely important to our members and to our future.
- ~ Responsive and Accessible—We need Board Members who answer emails within a reasonable period of time and regularly spend time at the rink.
- ~ Involved and Committed—We need Board Members who interact with our members and attend and contribute to committees and meetings.
- ~ Curious—We need Board Members who are willing to listen to and consider "other ideas" and who consider a variety of approaches to challenging situations.
- ~ Mentorship and Recruitment—We need Board Members who mentor others whenever possible. This will help us to broaden our volunteer base.
- ~ Confidentiality—We need Board Members who will maintain confidentiality when necessary.
- ~ Diversity—We need Board Members from a variety of divisions and backgrounds, Initiation— Juvenile, C and Rep so that all players' interests are represented.
- ~ Open-Minded—We need Board Members who come to the table with an open mind and a willingness to work together.
- ~ Transparency and due diligence—All Board Members should make it a priority to assess risks and mitigate them. There must be transparency and compliance with RJMHA, PCAHA, BC Hockey and Hockey Canada policies and rules at all times.

Growth at RMHA during Carolyn's term



*"I am especially proud of the growth we accomplished during my tenure as Richmond Minor president (including 13% in 2015/16 and 7.6% in 2017/18. We not only attracted new players to our association, we **retained** them."*

#### Contact Information

Mobile Number

604 618 9597

You will find me on



LinkedIn

Twitter

\*Listed on Jets' website since Summer 2018

## PRIORITIES FOR THE JETS AND FOR 2019/20

As we look ahead to our second season, our focus needs to shift from "just getting the players onto the ice" to building a truly outstanding community sport organization.

We need to determine how best to deliver reasonably-priced programming that provides outstanding **development opportunities** for every player and on-ice official, from beginner to rep.

We must value and respect **every family** and to retain our players while continuing to build our membership base by welcoming new families to our sport with family-friendly programs.

We must work cooperatively with PCAHA, BC Hockey, Hockey Canada, with other minor hockey associations and with other community sport organizations.

It is critically important that we take the following steps -

- (a) We must have the **best-possible people** working together to create a positive environment for children, youth and young adults. *If you have skills that will help us, please volunteer!*
- (b) We must **improve communication**. We need to make communication a priority. This includes not only sharing information about decisions affecting members and their children but also **receiving** information and **responding** to it promptly, accurately and respectfully.
- (c) We must **consult with our members**. We will need feedback on registration procedures, preseason camps, tryouts, team balancing, programming, Association print and electronic resources, fundraising, player safety and events.
- (d) After consultation, we should select new jerseys and get them ordered in time for the 2019/20 season for Atom A and above. atoMc jerseys have already been ordered for Atom C. Timbits jerseys are in place for Initiation and Novice.
- (d) We must review our needs and determine which **administrative jobs** should be paid, (i.e. contract positions) and recruit suitable candidates. Likewise, with the assistance of hockey experts, we will need to assess our Skill Development program and our Rep coaching program and make decisions there.
- (e) We should be using **technology** to work more efficiently and seamlessly especially at the Team/Division Manager/Board level. We need effective ways to collaborate and connect.
- (f) We must examine our objectives for **tournaments** and determine the best way to accomplish them (ie what is best for our teams? And, what are our financial objectives?).
- (g) We will need to review **Skill Development** delivery this season and evaluate its effectiveness: What did we do well? What needs to improve or change? ie "C" goalie skills, programs for Bantam C and Midget "C" players, scheduling plus providing reasonably priced opt-in programs, including Power Skating.
- (h) We must be respectful of our members' money and work hard to deliver **value and transparency**. Good budgeting and fiscal restraint are extremely important to the Jets' long-term health. With a budget in excess of \$1.2MM, the Jets' financial records must include an annual Review Engagement or Audit. Our members' money should only be used in ways that will have a direct benefit for our members.