



## Ringette Ontario partners with ALIAS Solutions

Following a thorough search Ringette Ontario has partnered with **ALIAS Solutions** to offer a safe sport reporting service.

This independent service allows individuals to report improper conduct through the ALIAS reporting mechanism (web and phone) and ensures that safe sport (maltreatment) reports are managed independently through ALIAS' independent third-party case management. By offering this service to its members, Ringette Ontario is reaffirming its commitment to ensure a safe, inclusive and supportive environment where everyone is treated fairly.

### About ALIAS:

Founded in 2016, [ALIAS](#) serves as the safe sport complaints officer for 100+ Provincial/Territorial Sport Organizations across Canada, providing services to more than 6 million lives.

The ALIAS platform is designed to both **prevent and detect** wrongdoings and create a healthy and safe environment for stakeholders related to Ringette Ontario.

- For **individuals**, ALIAS creates a safe and confidential forum for the individual to report
- For **Ringette Ontario**, ALIAS provides the platform to create an environment where **we can provide a positive experience for all** and:
  - be a safe voice for the victims in a receptive and welcoming environment
  - centralize the receipt of reports
  - standardize management and protocols province-wide
  - take prompt action

### How it Works:

ALIAS follows the [Ringette Ontario Discipline and Complaints Policy](#)

1. To report a complaint, access the ALIAS' "[Report A Complaint](#)" link or call 1-833-839-0650 posted on the Ringette Ontario website or at the member websites.
2. Once an individual submits a report:
  - ALIAS' team receives the report and determines the steps to resolution based on Ringette Ontario policies
  - ALIAS manages the case and involves external parties when needed
  - Cases are handled with the utmost confidentiality and compassion

For more information, please contact [Karla Xavier](#), Executive Director.

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