

## **REGULATION 21 - REFUND POLICY**

**21.01** The process of determining groups, teams, and registration numbers requires significant volunteer effort and operating costs. In the event that withdrawal from a program is necessary, the following course of actions will apply:

**a) All Cases:** A \$50 non-refundable administration fee will be assessed on all registrations, regardless of cancellation date.

**b) After groupings/teams have been determined:** A 50% fee refund will be issued, less the \$50 administration fee.

**c)** If a season/camp is canceled due to unforeseen circumstances or circumstances beyond the control of the Central Alberta Lacrosse League, the Executive will review the budget and issue refunds according to expenses already incurred. A full report will be made available to all members.

**21.02** In cases where an injury prevents a player from continuing to participate in the program, a **medical certificate** will be required before the CALL Executive can consider any associated refund.

**21.03** After teams or camp groups have been declared, a lack of interest or a change of sport will not be considered grounds for a refund.