

# Saskatchewan Soccer Association (SSA) Complaint Management

File a Complaint:

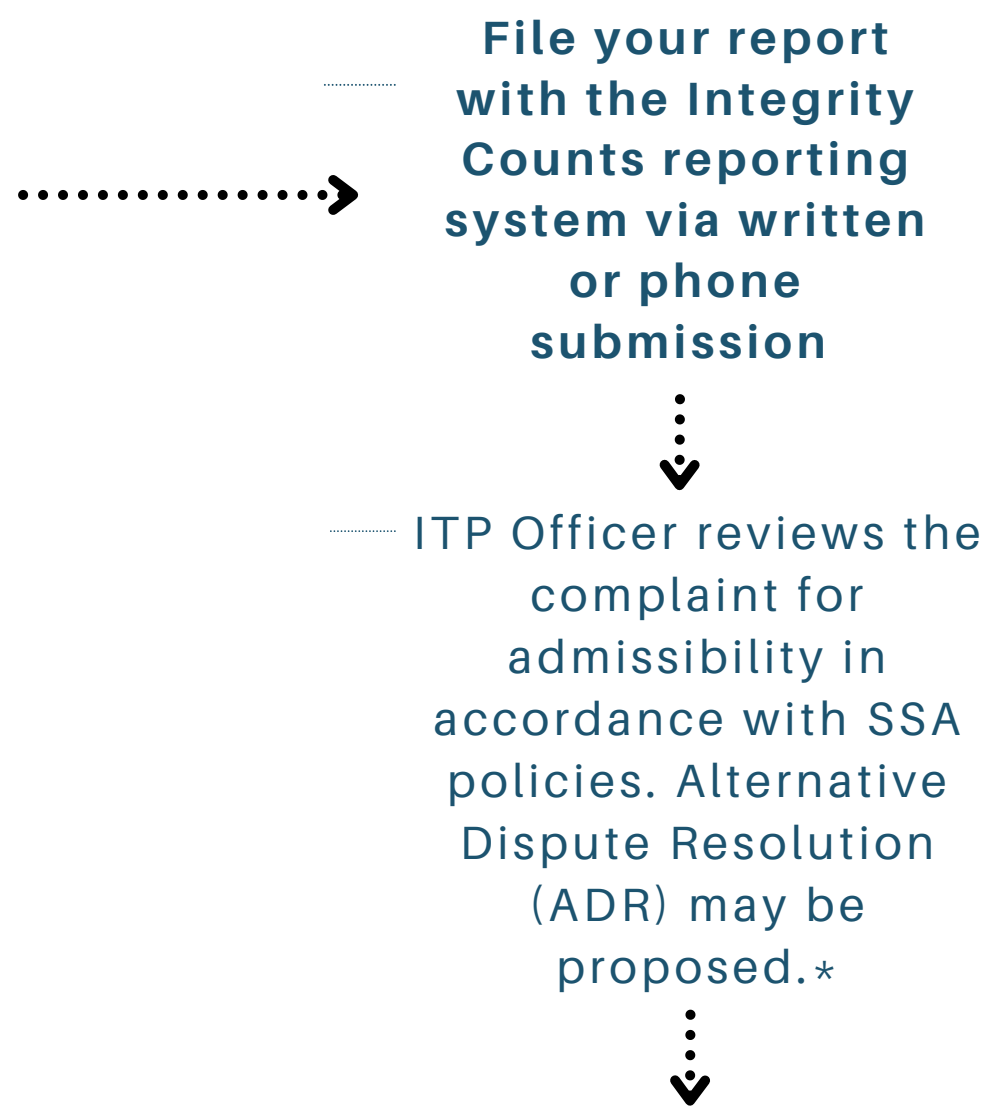
<https://app.integritycounts.ca/>

1-866-921-6714

**By Law, any known or suspected abuse or neglect of a child must be reported to the local authorities.**



**I WANT TO FILE A COMPLAINT**



**\*DID YOU ENGAGE IN ALTERNATIVE DISPUTE RESOLUTION? GREAT! PENDING A SUCCESSFUL ADR PROCESS, THE CASE IS CONSIDERED CLOSED. IF AT ANY TIME THE BEHAVIOUR IS RE-EXPERIENCED, PLEASE REACH OUT TO ITP. ALL PARTIES WILL RECEIVE A REPORT WITH THE AGREED CONDITIONS TO BE MET.**

Review the complaint and response for admissibility as a Tier 1, 2 or 3 process.

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**Tier 1:**  
Complaint may proceed to a disciplinary hearing or be referred to Tier 2

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Once a disciplinary hearing is held, a decision is issued to the complainant, respondent and SSA.

This decision may be appealed within 14 days of receipt.

**Tier 2:**  
Complaint processed by a dispute resolution specialist

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Findings are explored and remedies issued.

**Tier 3:**  
Referred to SSA for processing

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Findings are issued to the complainant, respondent and SSA. This decision may be appealed within 14 days of receipt.

Appeals to decisions resulting from a disciplinary proceeding may be filed through IntegrityCounts