

SUSC REFUND POLICY

Saskatoon United Soccer Club (SUSC) operates multiple programs where registration and payment required for participation. As such the refund policy herein, describes the process in which SUSC conducts refunds for programming it directly oversees. While we can appreciate that personal circumstances may change, we have set this policy because it is impossible to properly plan and operate as a club without such a policy in place. Withdrawal from a team after accepting a position puts the club and team in the unfortunate situation of not being able to fill the position with another player.

If a player has decided to withdraw from a season or camp, they can request a registration fee refund. This request must be submitted through our Refund Request form. Requests cannot be considered unless they are clearly communicated.

SUSC LEAGUE TEAMS

This refund policy applies to Saskatoon United Soccer Club participating in the Saskatoon Youth Soccer Leagues during the Indoor and Outdoor seasons, as well as the SUSC Prairie Soccer League (PSL) – U13 teams ONLY

If for any reason, a season is cancelled by a governing body, refunds will be prorated for the remainder of the season

Refund Timeline

- Any player withdrawals on or before registration closing date will be refunded 100% of their registration fees minus uniform fees & an admin fee of \$50.
- Any player withdrawals after registration closing date and seven (7) days prior to SYSL team entry deadline will be refunded 75% of their registration fee minus uniform fee & admin fee of \$50.
- Any player withdrawals less than seven (7) days or less from SYSL team entry deadline, no refunds will be issues, and total registration fees for the season will be owed to Saskatoon United Soccer Club.
- NO REFUNDS will be issued outside these timelines unless the family has relocated or there is a serious injury or illness which requires the player to miss more than 30 consecutive days. For a serious injury and/or illness a medical note is required right after the injury and/or illness occurs, and medical advice has been sought.

Refund Method

- Donate fees to SUSC Ways & Means
- Credit to be held and used on future registration within the following 12 months. If unused after the 12-month period, the credit will be donated to the SUSC Ways & Means Fund.
- Refund in the manner in which payment was received.

NON-LEAGUE PROGRAMS

This refund policy applies to players registered in SUSC Academies and/or Summer Camps

Refund Timelines:

- More than 14 days before the start of the program, participants will be receive a full refund minus an admin fee of \$25 admin fee.
- Less than 14 days before the start of the program, participants will receive a refund minus a \$50 admin fee.
- After the start of the program, no refunds will be issued.

Refund Method

- Donate fees to SUSC Ways & Means
- Credit to be held and used on future registration within the following 12 months. If unused after the 12-month period, the credit will be donated to the SUSC Ways & Means Fund.
- Refund in the manner in which payment was received.