

## SUSC VOLUNTEER DEPOSIT POLICY

---

SUSC is a community-based, non-profit soccer club that relies on time, and commitment of volunteers. A great season is made possible when families, coaches, and players work together both on and off the field. Every family's involvement helps create a supportive, positive, and enjoyable experience for all players throughout the season.

## PURPOSE OF VOLUNTEER DEPOSIT POLICY

---

SUSC requires a Volunteer Deposit at the start of each season to support the club and encourage family participation throughout the year. A \$100 volunteer deposit is required for each registered player at the time of registration, and each family is expected to complete a minimum of 5 volunteer hours per player during the season. Families registering more than two players will pay a maximum total deposit of \$200 and will be required to complete a minimum of 10 volunteer hours. Volunteer deposits will not be refunded if the required hours are not completed in full. Any outstanding volunteer deposits or incomplete volunteer requirements from previous seasons may result in online registration being suspended, and the player account being considered not in good standing until the outstanding requirements have been fulfilled.

## VOLUNTEER OPPORTUNITIES

---

There are many opportunities to complete your minimum volunteer hours throughout the season:

- Head Coach, Assistant Coach, and Team Manager positions qualify toward volunteer requirements. Occasional bench parent duties do not qualify. A Gender Representative may count toward volunteer requirements when one is required, such as a male bench staff with female coaches.
- Assist During Events (Equipment hand-out / return, evaluations)
- SUSC Tournament (U13 Cup; SUSC Indoor Annual Tournament)

## VOLUNTEER BOND PROCEDURE

---

1. The \$100 Volunteer Bond will be ADDED TO EVERY registration package in RAMP. Payment will be required at the time of registration for at minimum the Volunteer Bond. Financial Assistance DOES NOT cover these types of things.
2. Before registration of a third player, please email [operations@susc.ca](mailto:operations@susc.ca) to obtain a promo code to bypass paying for more than two volunteer bond packages per family (the maximum)
3. After the family fulfills their volunteer time per player, the deposit will be credited to the RAMP account for use towards future seasons.
4. At the end of the season, players not returning for the next season, transferring zones, or aging out of youth soccer may request their deposit be refunded if they have completed their volunteer hours.
5. If the hours are not fulfilled before the end of the season, the deposit will not be credited towards the next season or refunded.
6. Any player's family that does not pay the bond and does not complete the minimum hours MAY be placed into bad standing with the club and will not be able to register for subsequent seasons until this corrected.
7. Families who are not in good standing are to email [operations@susc.ca](mailto:operations@susc.ca) to resolve any outstanding issues.