



January 10, 2024

Titans Families:

I wanted to reach out to thank you all for being patient while we worked through our registration issues. To be transparent, the issues that we experienced were beyond our control and our registrar and the other volunteers have worked hard to get the issue corrected with RAMP. That being said, we have a new date to open registration. It will be on **Saturday, January 13 at 1 pm MST.**

Please note that we are starting fresh; no one had been registered in the previous attempt. Any email requests that were sent to any of the board members asking for an email to be a registration placement holder will not be considered as a registration. You will have to register by logging into the link and the package you wish to purchase for your player. I know this may cause some upset for those who took their time to attempt to register, as well as those who have levels with waitlists, but this is the only way we can ensure that everyone has the same chance to get their registration in at the new date.

I also would like to remind everyone that we must abide by the Code of Conduct and to be kind. While we know this was a frustrating event, we still need to remember that everyone on the board volunteers in their roles and they are also giving up their time to help. **Any abusive emails will not be tolerated.**

Thank you for your understanding in this matter.

Rene Couturier
Sherwood Park Titans President