

Policy Category	Operations
Policy Name	Refund Policy
Source	Sherwood Park Rams Bylaws, 2023
Date	April 2024

Refund Policy

1. Sherwood Park Rams registration fees are split into an administration fee and membership fee. Full fee breakdown can be found on our website

<https://www.sherwoodparkrams.com/content/registration>

2. To receive a refund from the Sherwood Park Rams, the members' parent(s) must send an email to the Registrar, the level Director and the level Head Coach, detailing the reason for withdrawal within the specified time constraints (see below). For email addresses, please visit our website, <https://www.sherwoodparkrams.com/executive>

2.1. Spring Flag Dates:

2.1.1. Refunds for Spring Flag programming will not be issue for any withdrawal reason other than injury after the CDMFA registration close date.

2.1.2. Withdrawal due to an injury will be prorated based on the number of games played by the team, and will only be considered with a Doctor's note.

2.1.3. The processing of refunds will be 1-2 weeks after the date that the withdrawal was received.

2.1.4. Refunds will only be processed as e-transfers.

2.2. Fall Tackle Dates:

2.2.1. Cancellation within five (5) days of first practice attended (inclusive of Spring Camp practices May & June) will receive full refund (of amount paid) less the Administration Fee, Football Alberta Fee, and CDMFA Fee.

2.2.2. Refund of 50% of membership fee prior to August 15 less the Administration Fee, Football Alberta Fee, and CDMFA Fee.

2.2.3. No refunds after August 15

2.2.4. No withdrawal from the program will be considered FINAL or any refund issued until all equipment is returned to the Sherwood Park Rams Football Club.

2.2.5. Withdrawal due to an injury will be prorated based on the number of games played by the team, and will only be considered with a Doctor's note.

2.2.6. The processing of refunds will be 1-2 weeks from the date of equipment return.

2.2.7. Refunds will only be processed as e-transfers.



Sherwood Park
RAMS
Football Club

Sherwood Park Rams Football Club
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3. Upon registration, 5 fees are automatically paid and are non-refundable.

3.1. These non-refundable fees are as follows:

- Rams Administration Fee
- CDMFA Membership & Admin Fee
- Football Alberta Membership Fee (Insurance)
- Rams Raffle commitment is non-refundable however recoupable with the sale of tickets. Pertains only to those registered for Fall Tackle programs.