



ACTION BULLETIN

Bulletin #: *A-2024-025 RAMP registration for 2026 season*

Date: *November 8, 2024*

To: *Registrars and Presidents - Member Associations (Minor & Senior)
Primary Contact - Independent Teams (Fastpitch & Slo pitch)*

From: *Diane St-Denis, Executive Director*

Copies: *Softball BC Staff
District Coordinators (Minor and Men's & Women's)
Slo Pitch Representatives
Board of Directors*

Subject: *Notice of mandatory use of RAMP for the 2026 season*

The Softball BC Board of Directors has revised the start date for implementing online registrations ONLY via the RAMP Interactive system to 2026 (June 24, 2024 decision).

As of the start of the 2026 softball season, individual and team registrations will only be accepted through the RAMP Interactive system. Association registrars and team managers will no longer be able to import data from their club system to Softball BC.

Why RAMP Interactive

Softball BC partnered with RAMP Interactive in 2020 to deliver a centralized registration management system for softball in BC. A working committee comprised of members (registrars and users) from our softball community identified RAMP as the best fit for Softball BC's needs. While the mandatory implementation of RAMP has been delayed, we are firmly committed to moving to compulsory use of this centralized system for the start of the 2026 season.

Softball BC needs a centralized registration management system to meet the following needs and requirements:

1. Our funding partners and Softball Canada require we maintain current and accurate data on our members, including demographic information.
2. Our insurance provider requires we maintain a current and accurate list of members along with signed consent and waivers.
3. Softball BC needs accurate demographic information on its members for fundraising, advocacy, and planning purposes.
4. The BC Societies Act requires we maintain a current and accurate list of our members, and the list must include a means to communicate with them directly on matters related to their membership.

Cost to members



The only cost to Associations or Teams to implement the registration system is the Credit Card Merchant fees. These fees are charged separately to the Team / Association and are customary when merchant credit card fees are incurred. Teams / Associations can choose to absorb the fees as part of their operation costs or pass on the cost to their members by increasing their fees accordingly.

Getting Started

Associations and Independent Teams have the opportunity to book a 1-1 session with the RAMP support team, to review how to set up and integrate the registration system into your registration processes.

These tailored sessions would include:

- Step-by-step guide to set up your registration platform.
- 'How to Tutorial' to register your participants and set up clinics, packages, events, etc.
- Information on website and app if your Association or Team is interested.

<https://bookings.rampinteractive.com/#/RegistrationSetupSupport>

Already Using Ramp

Associations or Independent Teams already using the RAMP registration system as their registration system will be contacted by our office to review a few modifications, if any, that may be required on the back end to address some payment functions.