



## SouthMan Saints Communication Pathway

The SouthMan Saints Lacrosse Club encourages respectful and direct communication when concerns arise.

Whenever possible, concerns should be addressed at the **lowest appropriate level first**.

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### Step 1 – Speak with the Coach

Most questions about:

- playing time
- team decisions
- practice structure
- player development

should first be discussed with the **coach**.

Parents are asked to respect the **24-hour rule** and avoid discussing concerns immediately after games.

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### Step 2 – Contact the Parent Liaison or Team Manager

If concerns cannot be resolved with the coach, parents may contact:

- the **Parent Liaison**
- the **Team Manager**

These individuals help support communication and may assist in resolving misunderstandings.

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### **Step 3 – Contact the Discipline Chair**

If concerns remain unresolved or involve behaviour or conduct concerns, parents may contact the **Discipline Chair**.

The Discipline Chair will review the concern and determine appropriate next steps.

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### **Step 4 – Board Review**

If necessary, the Discipline Chair may bring the matter to the **SouthMan Saints Board of Directors** for review.

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### **Step 5 – League Review**

Serious concerns may be referred to:

- Winnipeg Box Lacrosse Commission
- Manitoba Lacrosse Association