



Payment & Refund Policy

FEE PAYMENT:

Registration fees must be paid fully, or an appropriate instalment schedule selected, in advance of participants of being allowed to take part in activities with Stettler Minor Hockey. Non-payment of fees, or defaulting on the payment schedule, will result in a temporary suspension of on-ice activity until the account is paid in full.

REFUND POLICY:

Players who are injured, who withdraw from SMHA, or who have evaluated onto an AA or AAA team may qualify for a refund. The prorated portion of the refund is based on a 6-month season.

Refund Policy For Injured Players:

Players who have been injured during sanctioned hockey activity, and are out for more than 12 weeks, may qualify for a partial refund. In order to be considered, the injury must be reported within 7 days from occurrence and must be accompanied by a doctors note validating that the player was unable to participate for the duration of the injury. Refunds will be issued for the portion missed beyond 12 weeks. No refunds are issued for Evaluation Fees or Development Fees. Refund requests due to injury must be submitted to the President and Treasurer prior to April 15th.

Refund Policy For Withdrawn Players Prior to Season Start, Post – Evaluation:

Players who withdraw from SMHA prior to season start, but post-evaluation may be eligible for a refund. If a player withdraws immediately after the evaluation process, there will be a \$250 holdback of fees. No refunds are issued for Evaluation Fees or Development Fees. Refund requests due to withdrawals prior to season start, but post-evaluation must be submitted to the President and Treasurer within 3 days of season withdrawal.

Refund Policy For Withdrawn Players During Season:

Players who withdraw from SMHA during the season may be eligible for a refund. If a player withdraws after season starts, the refund will be prorated in addition to the holdback of \$250. No refunds are issued for Evaluation Fees or Development Fees. Refund requests due to season withdrawals must be submitted to the President and Treasurer prior to January 10th.



Refund Policy For Players Who Evaluate Onto AA or AAA Team:

Players from SMHA who evaluate onto a higher tier team (AA, AAA) may be eligible for a refund. No refunds are issued for Development Fees, and Evaluation Fees may be refunded if the player does not participate in the SMHA evaluation process. Refund requests must be submitted to the President and Treasurer within 3 days of acceptance onto a higher tier team.

All other refund requests will be considered on a case-by-case basis