



### 2024 Refund Policy

All refund requests must be made in writing, documenting the reason for the request, to the Stratford Soccer Club (SSC) Registrar at [stratfordsoccerclub@outlook.com](mailto:stratfordsoccerclub@outlook.com)

Effective the 2024 season, SSC will only process refund requests made before June 15<sup>th</sup> and as per the following policy:

<b>Full Refund</b>	Refund request received before June 15 and the player has not participated in a practice, identification session or game- the player will receive a refund of their fees, less a \$20 administrative fee.
<b>Partial Refund</b>	Refund request received before June 15 and the player has participated in a practice, identification session or a game- 50% of the club's registration fee will be refunded.
<b>No Refund</b>	No refunds will be issued after June 15, except in the case of a season ending injury.
<b>Season Ending Injury</b>	Where a player receives a season-ending injury, certified by a physician: <ul style="list-style-type: none"><li>• Before June 15 - 75% of the club registration fee will be refunded</li><li>• Between June 15 and June 30 - 50% refund of the club's registration fee will be refunded</li><li>• Between July 1 and 31 - 25% refund of the club's registration fee will be refunded.</li></ul>

No refund will be given after July 31.

Refunds will process through the RAMP registration system back to the credit card used to pay for the registration.